



TENNESSEE BUREAU OF INVESTIGATION



ANNUAL REPORT 2022-2023



FROM THE DIRECTOR

Dear Ladies and Gentlemen:

I am excited to present a new version of our annual report that highlights some of our hard work and effectiveness over the 2022-2023 fiscal year. This report will touch upon areas of the Bureau that are on the hearts and minds of all Tennesseans. These pages also provide references to more detailed information on our website, www.tn.gov/tbi. Please feel free to browse at your convenience.

The Bureau succeeds in our influence to impact our communities across the state by providing resources to law enforcement and our stakeholders with training, equipment, and innovative processes through technology. I am proud to lead this great agency of employees who are very skilled, talented, and driven to complete their daily work for the residents of Tennessee.

Despite any challenges encountered and with immense responsibility, TBI remains progressive, optimistic, and emphatic in our approach to accomplish our mission, “That Guilt Shall Not Escape, Nor Innocence Suffer.”

I humbly thank the Tennessee General Assembly, District Attorneys General, Judiciary, and Executive branches for their thoughtful support and consideration of the Bureau’s myriad of endeavors. TBI would not be able to accomplish our goals without you and the public we serve.

Sincerely,



David Rausch
Director
Tennessee Bureau of Investigation

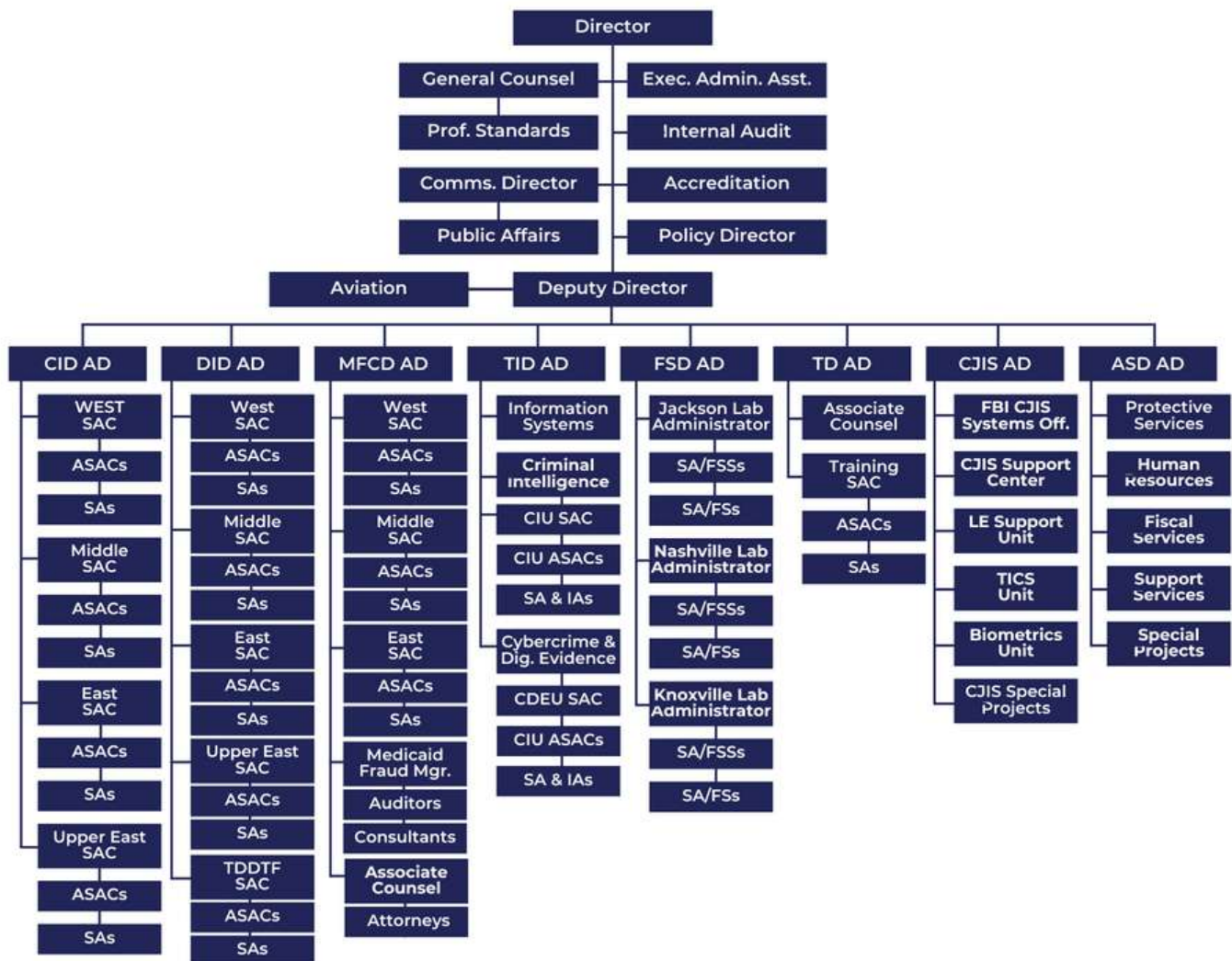


To learn more about Director Rausch, visit www.tn.gov/tbi/who-we-are/director-david-b-rausch.html.

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ORGANIZATIONAL CHART



OUR PAST



JOHN JONES

The Tennessee Bureau of Investigation (TBI) was born as a result of a highly publicized murder in Greene County in December 1949. The heinous crime aroused the emotions of citizens throughout the region.

In an address to the Tennessee Press Association in January 1951, John M. Jones Sr., publisher of the Greeneville Sun, called for the creation of an unbiased state agency to assist local law enforcement in the investigation of serious crimes. On March 14, 1951, Governor Gordon Browning signed a law establishing the Tennessee Bureau of Criminal Identification as the plainclothes division of the Department of Safety. Following a series of legislative hearings by the Tennessee General Assembly, the agency was re-established on March 27, 1980, as an independent agency and renamed the Tennessee Bureau of Investigation. Mr. Jones passed in July 2016 at age 101.



ARZO CARSON

The modern TBI can be attributed to the foundational legacy of Former Director Arzo Carson. He was the first TBI Director appointed in 1980. Director Carson was a prosecutor whose contributions still resonate within the structure and workflow processes of the Bureau. Director Carson passed in 2023 at age 100.



LARRY WALLACE

Former Director Larry Wallace was integral in securing funding and leading the design for what would become the Arzo Carson State TBI Headquarters in Nashville and the TBI's regional office in Knoxville. Director Wallace built upon the foundation of excellence created by Director Carson and championed the agency's work to attain its first international accreditation through the Commission on Law Enforcement Accreditation (CALEA) in 1993.



MARK GWYN

Former Director Mark Gwyn continued the legacy of the TBI and was integral in the planning and construction of a state-of-the-art regional office and crime laboratory in Jackson, which was named after De'Greauun Reshun Frazier, the first TBI agent to die in the line of duty. Seeing the value of accreditation, Director Gwyn supported the Bureau's work to pursue state accreditation, through the Tennessee Law Enforcement Accreditation program, in 2016.

OUR PRESENT

TBI Director David Rausch and the Bureau's senior management team consistently reassess the suggestions, concerns, and needs of the Bureau's growing workforce to foster a work culture that maximizes productivity, while valuing individual contributions and work-life balance.

To that end, the Bureau aims to become an employer of choice by exhibiting thoughtful progression and inclusion within all facets of the organization. With the approval and support of the Governor's administration and Tennessee General Assembly, the Bureau is in the midst of a season of growth, in both personnel and resources. These enhancements have been key to meeting and expanding the Bureau's ability to serve our partners and conduct modern, sophisticated investigations. They have also enhanced our ability to attract and retain quality, professional personnel and provide a culture of growth and continuous improvement, with a robust career development plan, to benefit the Bureau for years to come.

OUR FUTURE

This administration hopes to continue to learn, progress, and expand our resources and provisions to better serve our communities and our customers in the state of Tennessee.

We will continue to monitor the changes and challenges in the public safety space to adapt and adjust to protect all Tennesseans.

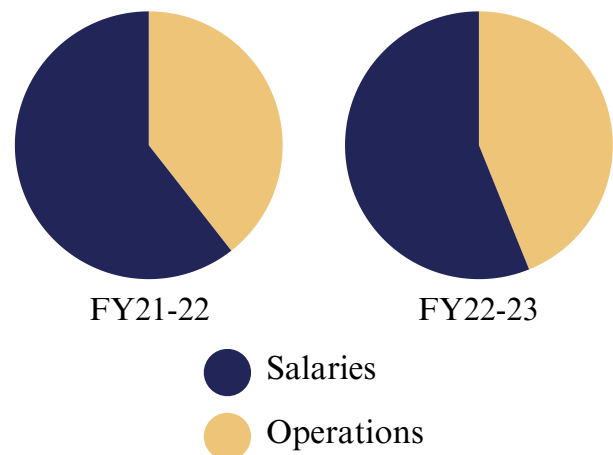
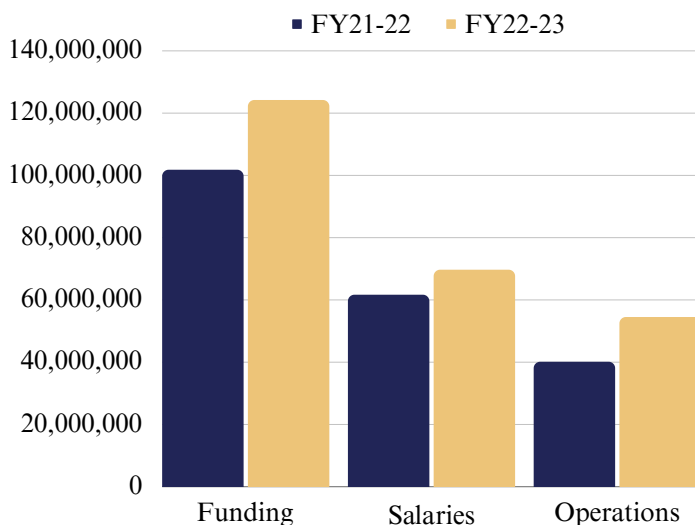
Our work is not without challenges, however. One of the most pressing issues facing the Bureau is the impending large number of retirements the Bureau anticipates in the next five years, especially among our command and leadership positions. To prepare, we've worked to develop a focused and robust succession plan to ensure the Bureau does not lose institutional knowledge and has diverse leaders prepared to continue the legacy of TBI's excellence in service.

As we move forward, we must commit to developing the leaders of the future to ensure continuity of operations and to eliminate all potential single points of failure. We must also remain focused on our original mission of providing critical investigative services to local communities, along with excellent training opportunities to enhance the professionalism of policing in Tennessee.



FY 22-23 EXPENDITURES & REVENUES

Expenditure	ASD	CID	CJIS	DID	FSD	MFCD	TID	Training	Total
Salaries	5,234,826	8,980,861	3,329,387	5,730,459	11,577,307	4,381,754	4,795,615	784,249	44,814,458
Longevity	213,437	324,002	125,710	267,790	429,700	188,290	170,377	28,177	1,747,483
Overtime	214,835	589,066	172,697	884,370	416,385	23,953	224,891	5,325	2,531,522
Benefits	2,298,923	4,093,867	1,493,868	2,948,010	5,352,263	2,033,195	2,109,496	283,501	20,613,125
Total	7,962,021	13,987,797	5,121,662	9,830,629	17,775,654	6,627,192	7,300,380	1,101,252	69,706,587
Travel	67,492	289,762	55,258	249,020	162,308	113,318	101,396	376,543	1,415,096
Printing	-	691	-	801	-	267	-	-	1,758
Utilities	1,458	3,037	-	13,080	43,299	-	-	-	60,875
Communication	152,385	10,092	11,421	42,228	39,090	12	43,033	660	298,920
Maint.	367,540	10,227	900	35,314	412,907	252	1,247	4,908	833,295
Prof. Non-State	596,309	416,650	4,418,405	471,303	2,173,871	49,098	109,014	9,942	8,244,592
Supplies	818,928	188,287	12,062	721,325	2,989,780	11,409	205,674	839,682	5,787,148
Rental	24,656	3,560	-	4,411	10,221	33	-	501	43,382
Motor Vehicle	1,611,463	103,078	41	63,503	3,299	6,716	5,370	1,914	1,795,385
Awards	158,120	-	-	-	-	-	-	666	158,786
Grants and Subs	37,068	74,670	15,848	1,236,218	-	-	-	-	1,363,804
Unclassified	5,784	46,997	-	836,906	-	2,880	1,820	400	894,788
Equipment	4,408,141	28,335	69,400	1,114,324	1,943,466	25,967	36,114	-	7,625,746
Training	209,656	183,466	19,485	183,570	69,541	41,435	74,215	132,712	914,080
Data Processing	529,828	299,849	5,596,929	244,926	434,066	87,110	1,887,726	27,586	9,108,020
Prof. State	7,288,080	4,326,785	1,129,097	1,341,297	436,955	716,084	642,792	85,655	15,966,745
Total	16,276,910	5,985,487	11,328,846	6,558,226	8,718,802	1,054,580	3,108,400	1,481,168	54,512,420
Grand Total	24,238,931	19,973,285	16,450,508	16,388,855	26,494,456	7,681,772	10,408,780	2,582,420	124,219,007
State Appropriations	23,953,074	19,244,833	(7,656,020)	12,284,320	21,994,542	1,202,558	10,394,014	2,518,853	83,936,175
Federal Revenue	-	727,852	48,751	3,508,844	2,375,587	6,424,412	9,841	36,713	13,131,999
Current Services	45,858	-	18,544,741	19,879	6,358	-	-	26,853	18,643,689
Dept. Interest	-	-	195,412	-	-	-	-	-	195,412
Interdept.	239,998	600	5,317,624	575,814	2,117,969	54,802	4,924	-	8,311,731
Total	24,238,931	19,973,285	16,450,508	16,388,855	26,494,456	7,681,772	10,408,780	2,582,420	124,219,007



NOTES: TBI had 650 positions in FY 21-22, compared to 710 positions in FY 2022-2023. Some differences in the amounts were due to approved one-time purchases. For more information about Fiscal Services, please visit www.tn.gov/tbi/divisions/administrative-services-division.html.



ADMINISTRATIVE SERVICES DIVISION

The Administrative Services Division (ASD) works ardently to create an environment of professionalism, exceptional customer service, and excellence in law enforcement by providing vital technical and administrative support to the Bureau. This division is comprised of key agency functions such as human resources, fiscal services, protective services, fleet, procurement and warehouse services, auditing, and legal services. Additionally, the Public Affairs Unit, Aviation, Accreditation, and the Special Projects Director are all considered part of the Administrative Services Division.

TBI managers communicate daily with outside agencies, elected officials, the public, the media, and law enforcement agencies. We work diligently to ensure our agencies' services and functions are thoroughly planned, directed, coordinated, and executed appropriately. Division personnel strive to maintain accurate records, manage the Bureau's assets, oversee a balanced budget, and set the Bureau's priorities and goals while implementing and enforcing our agencies' policies and procedures. Leadership in procurement, warehouse, and fleet capitalize on technology with improved security cameras for visibility and security inside and outside of warehouse areas. Office space has been maximized to reclaim floor space for improved sight lines, lighting, and visibility as well as to improve business processes. In addition, the creation of a centralized email address for our warehouse personnel provided a singular point of contact for all Bureau personnel to utilize when assistance was needed. As a result of restructuring within our warehouse unit, there is a positive impact on staff and daily operations.

Since November 19, 1994, TBI has been internationally accredited by the Commission on Accreditation for Law Enforcement Agencies (CALEA) to ensure that the Bureau maintains compliance with CALEA standards. The Bureau has been successful in re-accreditation eight times since 1994. The most recent CALEA onsite review occurred in August 2023.

In addition to CALEA accreditation, TBI is accredited by the Tennessee Law Enforcement Accreditation (TLEA) through the TN Association of Chiefs of Police. The Bureau first achieved accreditation in 2016 and reaccredited in 2020. The next onsite review is scheduled for January 2024.

“We strive to provide an environment of professionalism, customer service, and excellence in law enforcement support. Administrative Services personnel maintain accurate records, manage the Bureau's assets, oversee a balanced budget, and set the Bureau's priorities and goals with an eye on policies and procedures.”

Richard Moore, Assistant Director



FY 2021-2022 PAST CHALLENGES

- Work with the Governor’s Administration and the General Assembly to secure needed positions for Facilities Manager, Fleet Manager, and Protective Services Officers
- Mitigate residual supply chain challenges regarding vehicles and equipment for new hires
- Plan employee position restructuring for more effective support operations

FY 2022-2023 PRESENT WORK

- Sustain agency infrastructure for effective daily operations for employees and customers, including oversight of fiscal services, procurement processes, warehouse operations, and inventory of state-tagged equipment
- Maintain vehicles and transportation equipment
- Address physical security threats and provide practice skills for employees to prepare for an emergency

FY 2023-2024 FUTURE OBJECTIVES

- Expand the square footage of the Jackson office to accommodate additional employees and work operations

- Upgrade the current camera in the Pilatus PC-12 with the latest generation Wescam MX-15. This state-of-the-art camera will integrate with the microwave downlink network to provide local, state, and federal public safety officials with real-time situational awareness to assist with a variety of emergencies, for example, missing person searches, Amber alerts, Silver alerts, natural disaster responses, fugitive apprehensions, threats to public safety, and law enforcement operations
- Work with General Services to assess the potential for a new consolidated Knoxville facility
- Pursue position needs such as a facilities manager to address the growing needs of employees and expansion of services
- Seek to expand the Protective Services Unit to all state offices. Increased staffing will fortify services and provide additional security

HUMAN RESOURCES

The Human Resources Office provides guidance and strategies to align TBI personnel, processes, and organizational structure with the Bureau mission. Management consultation services are provided in the areas of recruitment, onboarding, employee relations, leave and attendance, performance management, classification, compensation, organizational effectiveness, and workforce development. Human Resources also monitors employee education levels.

For more information about the Human Resources Unit, please visit www.tn.gov/tbi/divisions/administrative-services-division.html. The following data applies to Calendar Year 2023.

872

TRANSACTIONS ENTERED IN EDISON,
THE STATE'S ENTERPRISE PORTAL

688

ACTIVE PERFORMANCE
MANAGEMENT DOCUMENTS

19

NEW POSITIONS ESTABLISHED

109

SALARY SUPPLEMENTS PROCESSED

AVIATION UNIT



The Aviation Unit is a pioneer in new techniques and methods for public safety and covert law enforcement operations. Three full-time pilots and two contract pilots operate the TBI plane to conduct operations for missing person searches, AMBER alerts, Silver alerts, natural disaster responses, fugitive apprehensions, threats to public safety, and other law enforcement operations. To date, the public safety equipment on the aircraft has been credited with numerous instances related to the preservation of life of citizens and law enforcement officers. These missions have resulted in the arrests of suspects involved in drug, homicide, rape, missing persons, and robbery investigations. There has been a recent uptick in assistance requests for the above-mentioned searches as local law enforcement and our sister state agencies have realized the valuable assistance that can be provided by the Bureau's Aviation Unit.

PROTECTIVE SERVICES UNIT

The Protective Services Unit is responsible for the security of facilities and addressing threats to employees, guests, and property. Protective Services has an administrative assistant to support a total of 14 officers, two sergeants, and one lieutenant. TBI officers are viewed as "the face of the Bureau," as they are the first point of contact when entering the buildings. Staff is responsible for public interactions with walk-in guests, phone inquiries, and background investigations on new applicants for TBI positions, along with high-level positions in the Executive Branch, Department of Safety and Homeland Security, and the Tennessee Education Lottery Corporation. In FY 2022-2023, the Unit received 388 requests for background investigations.



INTERNAL AFFAIRS

Internal Affairs (IA) conducts investigations into allegations of misconduct of employees. For FY 22-23, IA received a total of 12 complaints. In addition, one use-of-force matter was investigated.

Of the 12 complaints, seven were handled administratively. One written reprimand was issued, one coaching session occurred, and five were classified as unfounded.

Five internal investigations were conducted, which produced the following results:

- Two cases were classified as unfounded and the employees were exonerated.
- One case was classified as improper conduct with the employee receiving a written reprimand.
- Two cases were classified as improper conduct with one employee resigning in lieu of termination and the other employee retired.

One use-of-force investigation was conducted and the employees were found to have conducted themselves properly.

For more information about Internal Affairs, please visit www.tn.gov/tbi/divisions/administrative-services-division.html.

FLEET & PROCUREMENT

Employees in this unit handle a variety of key support functions, including the purchasing of all goods and services necessary for TBI to operate effectively. This unit also manages all TBI vehicles and transportation equipment and conducts an annual inventory of all TBI state-tagged equipment.

Updates to TBI's warehouse in this fiscal year included a new mural to showcase the Bureau's motto.



PUBLIC AFFAIRS

The TBI's Public Affairs Office represents the Bureau and its mission and responsibilities to external audiences, such as the media and the general public. Public affairs officers also seek to internally connect employees across the state. This team consists of two public affairs officers, a senior public affairs officer, and the Bureau's communications director, who oversees media relations, crisis management, social media, and video production. This unit is a key part of other vital efforts, such as recruitment and fostering relationships with the Bureau's law enforcement partners across the state. The unit issued 250 news releases during FY 2022-2023.

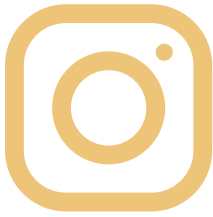
This team coordinates community outreach events and conducts awareness campaigns for critical public safety needs, such as AMBER and Silver Alerts related to missing Tennesseans. Public Information Officers champion the Bureau's unique mission and impact on public safety. In the coming year, this team hopes to establish a TBI Speakers Bureau, to provide community and school groups exposure to the Bureau's subject matter experts on key topics, such as human trafficking, cybercrime, and forensic science.

"The Bureau explores new ways to harness the power of social media as a communications tool, to share news about TBI cases, urgent public safety alerts, job opportunities, and behind-the-scenes photos, videos, and stories. In the future, the Bureau plans to expand its presence on social media, especially with recruitment-focused platforms, such as LinkedIn, to support the agency's reinvigorated focus on recruitment and employee retention."

Josh DeVine, Communications Director



TBI ONLINE



10,860
Followers



174,039
Followers



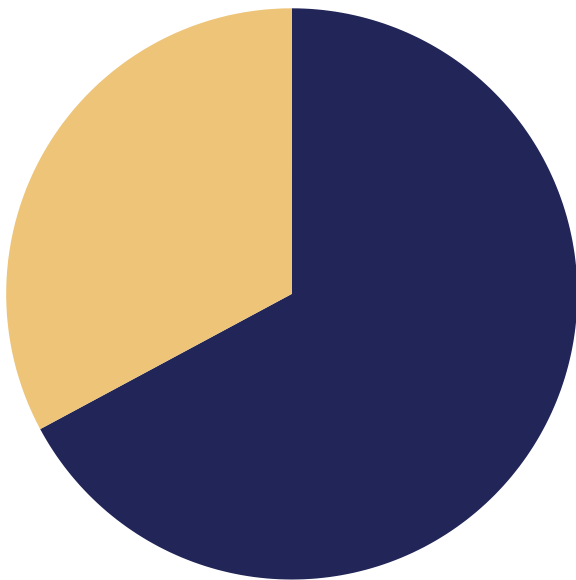
222,032
Likes

Connect with TBI on these platforms at
@TBIInvestigation.



Visit
TBINewsroom.com
to read news releases
about TBI cases!

FY 2022-2023 EXPENDITURES & FUNDING



OPERATIONS

\$16,276,910

SALARIES

\$7,962,021

TOTAL: \$24,238,931

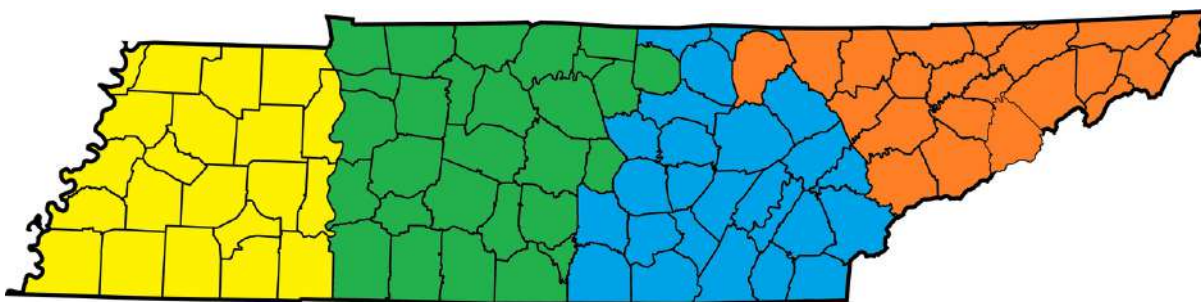
For more information about the Administrative Services Division, please visit
www.tn.gov/tbi/divisions/administrative-services-division.html.

CRIMINAL INVESTIGATION DIVISION

The Bureau's Criminal Investigation Division (CID) is the heartbeat and foundation upon which this agency was founded. It was created as a resource for the District Attorney General and for law enforcement agencies across the state to provide expertise in criminal investigations.

This division conducts investigations on public corruption, fugitive apprehension and criminal official misconduct. Special Agents conduct their investigations with professionalism and leadership. Agents typically have extensive experience in various investigation methods through their training and tenure with the Bureau or from previous work experience at another agency.

There are four regional field investigation units: West Tennessee, Middle Tennessee, East Tennessee and Upper East Tennessee.



For more information about the CID regional field offices, please visit www.tn.gov/tbi/divisions/criminal-investigation-division.html.

“The Criminal Investigation Division is committed to working in partnership with our local law enforcement and district attorneys general to ensure that justice is rendered in Tennessee’s most violent criminal investigations.”

Josh Melton, Assistant Director



FY 2021-2022 PAST CHALLENGES

- Increase special agent and intelligence analyst positions to meet the work demand/volume
- Broaden CID programs such as Victims Services to better serve the victims/witnesses of criminal investigations

FY 2022-2023 PRESENT WORK

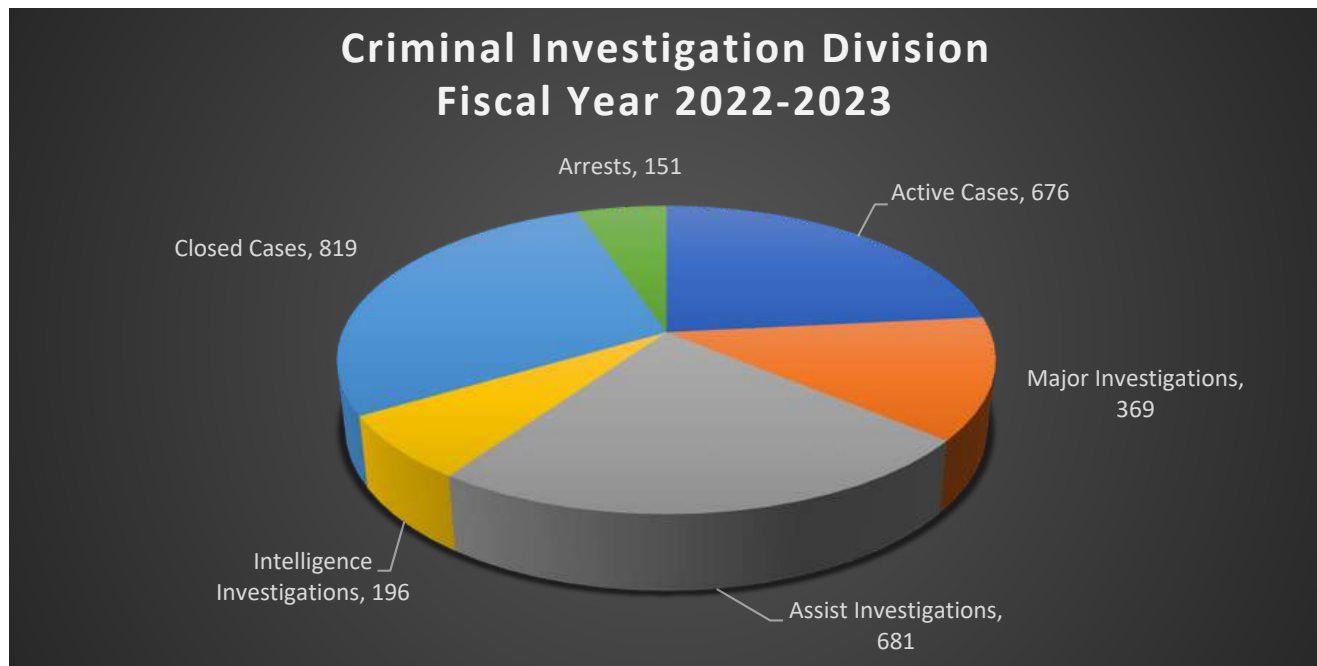
- Continue to pursue growth in relevant personnel to meet work demands across the state
- Monitor and maintain training, equipment, and technology for employees
- Continue priority work to combat overdose deaths and violent crime through ongoing cooperation with local, state, and federal partners

FY 2023-2024 FUTURE OBJECTIVES

- Expand recruitment and employee retention initiatives
- Implement improved technological tools and work processes to increase employee effectiveness and productivity
- Bolster the Victim Services program to effectively broaden services across the state to victims and witnesses of investigations
- Pursue the addition of intelligence analyst positions to support human trafficking efforts to provide intelligence-driven enforcement and better ensure victims of human trafficking are located and rescued from their current circumstances

As of June 30, 2023, the Criminal Investigation Division had 676 active/open major investigations. During the fiscal year, the division's agents conducted 369 major investigations, 681 assist investigations, and 196 intelligence investigations in support of local, state, and federal law enforcement agencies.

In total, CID conducted criminal investigations, investigative assists, and intelligence gathering in 1,246 cases before concluding work in 819 cases.



Beginning in January 2019, reporting of case statistics reflect major cases only, with reporting of other classifications broken out for more accurate reporting. During Fiscal Year 2022-2023, agents made 151 arrests. (At this time, many of them remain judicially active.)

In addition, agents either arrested or assisted in the arrest of fugitives and noncompliant sex offenders.



FIELD INVESTIGATION UNIT

The Field Investigation Unit is divided geographically into four regions. Each region is headed by a Special Agent in Charge (SAC) who supervises three or four Assistant Special Agents in Charge (ASAC), 18 to 20 agents including those assigned to fire investigations, 1 to 3 administrative assistants, and 1 intelligence analyst. Generally, each judicial district has one to three field agents and/or investigators assigned to that district. From July 1, 2022, to June 30, 2023, the Polygraph unit performed 260 polygraph examinations, with most of these exams being performed at the request of local law enforcement officials.

Violent and white-collar crimes make up a large percentage of cases worked by the Field Investigation Unit. District attorneys general across the state issue written requests that a special agent investigates a crime or allegation of a crime, especially those that require an independent examination such as an officer use of force. Last year, the Field Investigation Unit opened 74 death investigations and closed 68. Other cases worked include embezzlement or theft of large sums of money from public entities or private businesses, bribery, violent sex crimes, child abuse, officer misconduct, and the death of jail inmates.

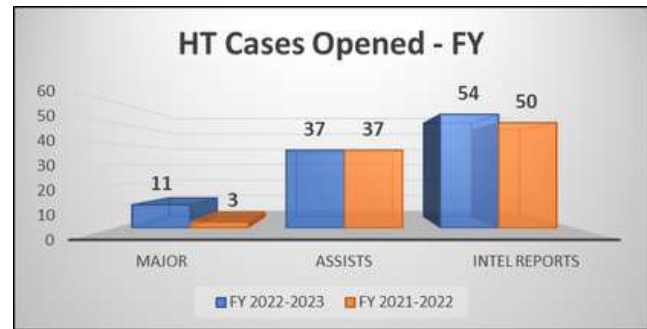
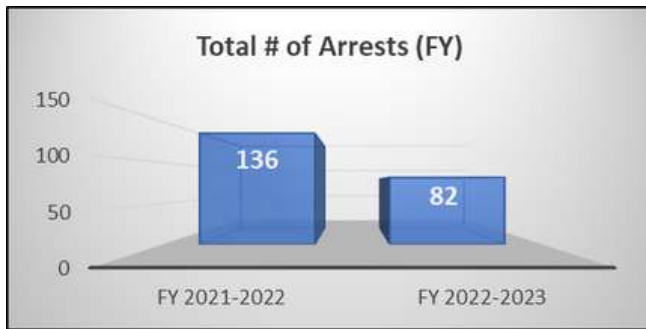
HUMAN TRAFFICKING UNIT

The Bureau's Human Trafficking Unit is tasked with investigating cases of adult and minor commercial sex and labor trafficking. In addition to investigating these criminal cases and prosecuting those responsible, this unit is also heavily involved in the recovery of adults and juveniles who are victimized by these trafficking organizations.

The Human Trafficking Unit is also responsible for providing training to local law enforcement agencies in conducting human trafficking investigations, as well as providing education and awareness to the public regarding the recognition and appropriate response to possible human trafficking interactions or observations.

The Human Trafficking Unit was originally staffed by four special agents across the state; one special agent assigned to each region. The HTU now has nine special agents across the state.

The operational objective of this unit is to dismantle criminal organizations involved in the commercial sex and labor trafficking industry, disrupt the market involving the buying and selling of commercial sex and forced labor, and rescue victims/survivors from the illicit human trafficking networks.



POLYGRAPH UNIT

The Tennessee Bureau of Investigation Polygraph Unit was created in 2019.

Prior to 2019, the Polygraph Unit was assigned to TBI's Field Investigation Unit and consisted of special agents who were licensed examiners as well as criminal investigators. After undergoing a rigorous national accreditation process, the unit transitioned into a formalized unit to support and highlight the technical expertise of its agents. As of June 30, 2023, the unit has a staff level of six positions. The positions consist of five licensed examiners/special agents assigned strategically throughout the state, one Assistant Special Agent in Charge, and one Special Agent in Charge from the Criminal Investigation Division.

The polygraph examiners assigned to the unit conduct criminal, specific issue polygraph examinations at the request of local, state, and federal law enforcement agencies as well as requests received from district attorneys general. Due to the placement of examiners throughout the state, examiners can respond quickly to requests from law enforcement agencies in all 95 counties. In FY 2023, requests for polygraph examiners from local law enforcement agencies constituted approximately (95%) of the examinations.

Additionally, examiners conduct polygraph screening examinations of applicants to the agency during the hiring process. In FY 2023, the Polygraph Unit conducted 115 applicant screening examinations, which represent the most examinations ever conducted by the agency.

In continuation of maintaining the highest professional standards, the agency has prioritized maintaining the unit's national accreditation by instituting a thorough quality control review of each examination conducted, ongoing continuing education for each examiner, and an independent review of the unit's procedures to ensure compliance.

ACCELERANT DETECTION K9 TEAMS



The TBI currently has four Accelerant Detection Canine (ADC) teams assigned across the State of Tennessee. To ensure appropriate response times and adequate coverage, the ADC teams are currently assigned to West, East, Upper East, and Middle regions of the state. The TBI ADC teams recertify annually through testing sponsored by our federal partners from the Bureau of Alcohol Tobacco Firearms and Explosives (ATF) to ensure that the ADC teams are performing at an acceptable level.

In FY 2022-2023, the four ADC teams responded to well over 200 fire investigations/demonstrations which included requests from local public safety agencies as well as cases in which TBI was the lead investigative agency. To ensure the safety of the canines during deployments, each ADC team is equipped with a UAS (unmanned aerial system) with thermal sensors to check for hotspots as to not allow the canine to be exposed to extremely high temperatures.

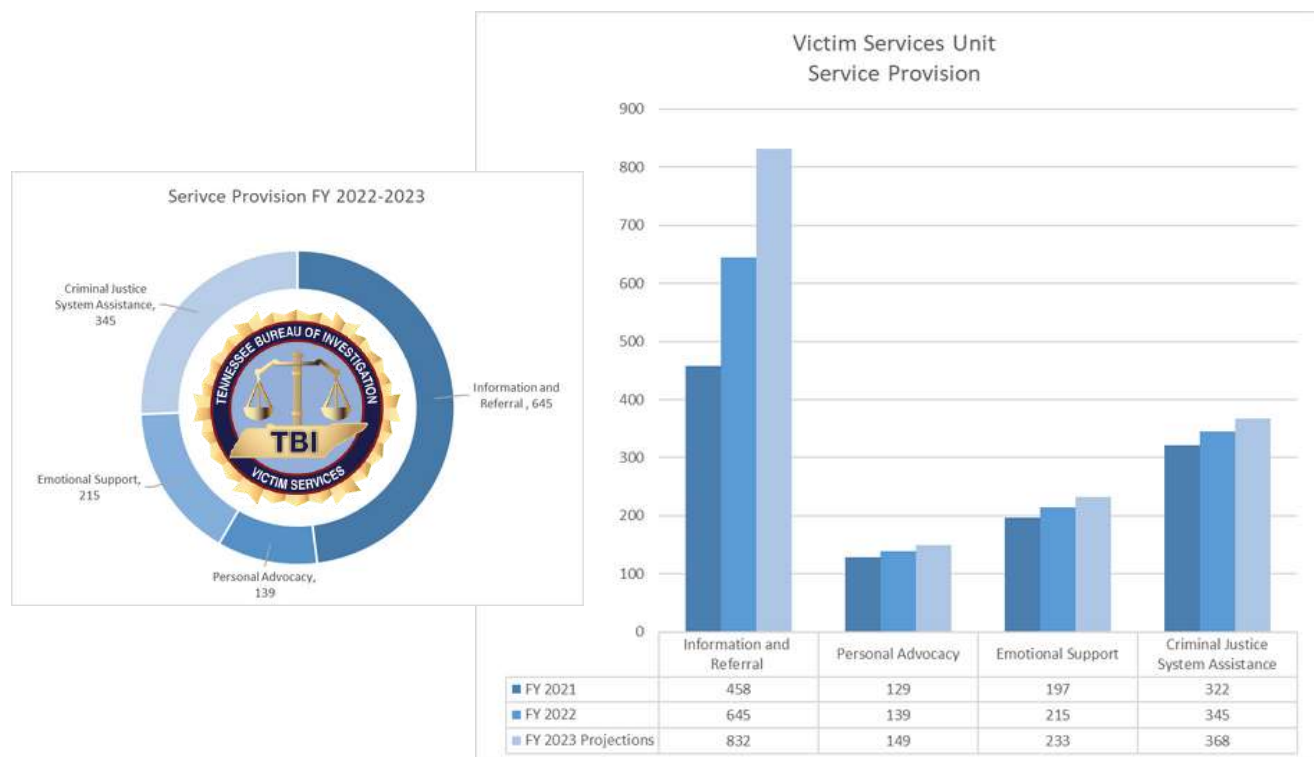
TBI ADC teams are often utilized when a fire investigation is believed to be criminal in nature. The utilization of the ADC teams allows for the timely discovery of trace amounts of ignitable liquids that could have been utilized to start or spread the growth of an intentionally set fire. The utilization of the ADC teams often increases the possibility that samples collected from fire investigations will come back positive. Likewise, the utilization of the ADC teams often decreases the already existing demands on TBI Forensics Services Microanalysis Unit by minimizing the number of samples collected from a fire scene in which the ADC did not detect the presence of an ignitable liquid.

For more information about the TBI Accelerant Detection Canines please visit <http://www.tn.gov/tbi/divisions/criminal-investigation-division/tbis-k9-agents.html>.

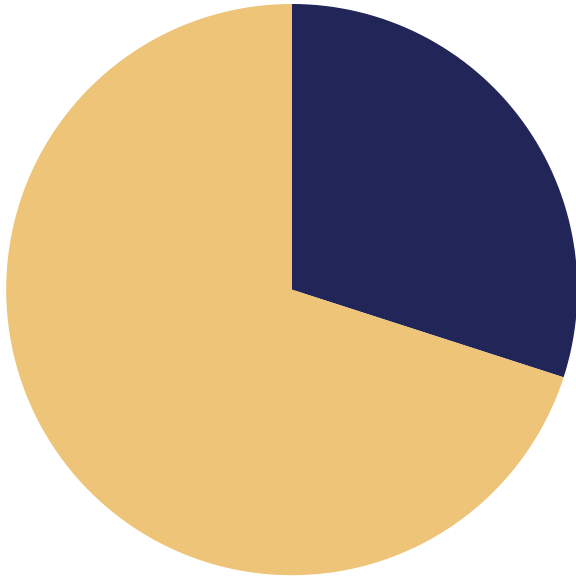
VICTIM SERVICES UNIT

The mission of the Victim Services Unit is first and foremost to uphold the TBI's mission: "That guilt shall not escape, nor innocence suffer". Victim Services ensures that TBI's mission is upheld by providing nonjudgmental social, informational, and practical support to all crime victims and survivors working with TBI. This is accomplished by ensuring that victims and witnesses and/or their families involved in TBI investigations are informed of their rights, the investigative process, and the criminal justice process as required by federal and state law. The Victim Services Unit also offers a myriad of supportive services such as education and support with forensic interviews and medical examinations, death notifications, and case updates. The needs of victims are met through crisis intervention and counseling, advocacy, education, and information and referrals for victims of crime and trauma. Our Victim Services Coordinators also plan victim services-related programs, coordinate meetings with community resource stakeholders, and participate in various community outreach programs across the state.

The Victim Services Unit would like to expand to include a full-time Victim Services Coordinator in each of the four investigative regions of the state. During this Fiscal Year, the Victim Services Unit opened 73 new cases and served a total of 148 individuals. A total of 1,344 services were offered to these individuals as shown in the charts below:



FY 2022-2023 EXPENDITURES & FUNDING



OPERATIONS

\$5,985,487

SALARIES

\$13,987,797

TOTAL: \$19,973,285



For more information about the Criminal Investigation Division, please visit www.tn.gov/tbi/divisions/criminal-investigation-division.html.



CJIS DIVISION

CJIS provides support and service for local, state, and federal criminal justice agencies, including other divisions of the Bureau. There are a wide variety of complex systems, such as the state repository of criminal history records and the system for background checks, which includes mandated checks of potential gun purchasers, teachers, and medical licensure. Additionally, this division is responsible for the development, maintenance, and distribution of information relating to crime, criminals, and criminal activity for the benefit of the public as well as state and local criminal justice agencies in Tennessee. CJIS is mandated to conduct fingerprint-based background checks for areas of employment, such as school personnel and those that assist vulnerable members of the population.

CJIS houses the Tennessee Instant Check System (TICS), the Tennessee Incident Based Reporting System (TIBRS), and the National Data Exchange System (N-DEx). The CJIS Support Center collects data for Use of Force (UoffF) incidents, Law Enforcement Related Deaths (LERD), and Arrest Related Non-Forcible Deaths (ARNFD). CJIS is the hub for law enforcement support operations. The Law Enforcement Support Unit (LESU) is comprised of Tennessee's Information Enforcement System (TIES), which also houses the Tennessee Crime Information Center (TCIC). This unit works twenty-four a day, every day to manage emergency communications and provide technical support for local, state, and federal agencies. TIES trainers also conduct basic certification training. There are several other areas of this division that conduct important work to support law enforcement and the citizens of Tennessee. Some of those are the Biometric Services section, the Data Quality Unit, the Criminal Records Unit and the Fee Programs Unit.

Additional information about the purpose and scope of these units can be found on our website at www.tn.gov/tbi/divisions/cjis-division.html.

CrimeInsight is a statistical analysis tool to gather information and trends from the Tennessee Incident Based Reporting System (TIBRS) on categories of criminal activity in part, or in total for the state of Tennessee. It is a user-friendly feature that allows for searches by year, criminal category, and jurisdiction. To experience CrimeInsight, please visit www.tn.gov/tbi/divisions/cjis-division/tncrimeonline.html.

“Our division focuses on modernizing the existing technology within the CJIS Division to ensure every customer receives accurate, timely, and comprehensive criminal justice information.”

Yeselin Pendleton, Assistant Director



FY 2021-2022 PAST CHALLENGES

- To fill critical employee vacancies within the division
- To educate authorized Non-Criminal Justice Agencies (NCJA) receiving FBI/TBI Criminal History Record Information on the CJIS Security Policy requirements. There are approximately over 2000 active NCJA in the system. This effort involved updating the existing audit program by including educational resources to ensure CJIS compliance

FY 2022-2023 PRESENT WORK

- Working with vendors to upgrade the legacy Automated Fingerprint Information System and TIES Switch. The upgrade also involves migrating the new technology solutions to a CJIS secure cloud environment
- Implementing a new data field to allow Victim-Offender Relationship information to populate on TN criminal history records to enhance turnaround times on gun background checks
- Planning collaboration with the state-approved vendor and local sheriffs to roll out the LiveScan Replacement Project, which involves the delivery of 30 livescans to agencies with units approaching or at the end of their lifespan

- Developing online CJIS Security Awareness Training to Non-Criminal Justice Agencies to ensure the agency meets CJIS Security Compliance requirements set forth by the FBI and TBI

FY 2023-2024 FUTURE OBJECTIVES

- To seek continued grant funding for current grant-funded projects that aim to improve criminal history record information
- To provide the Governor's Administration and the General Assembly with the expertise and information needed for possible solutions relative to Executive Order 100
- To focus on the development of training material and an audit program to ensure the TBI receives timely, accurate, and complete criminal history record information from local law enforcement agencies and courts

DATA QUALITY UNIT

The Data Quality Unit received 588,721 fingerprint submissions during Fiscal Year 2022-2023, an increase of 4% compared to the 567,440 submissions received during 2021-2022. Less than 1% of the fingerprint submissions received have missing, inaccurate, or incomplete descriptors, arrest data, or otherwise considered unclassifiable. Fingerprints are rejected back to the contributor if unclassifiable or rejected due to missing or incomplete data.

Criminal arrest fingerprints made up 53% (313,982) of the submissions received, compared to 308,579 received during the previous Fiscal Year, an increase of 2%. Fee and Law Enforcement Applicant fingerprints accounted for the remaining 47% (274,739) of the fingerprint submissions received, compared to 258,861 during the previous Fiscal Year, a 6% increase.

Also, during Fiscal Year 2022-2023, the Automated Fingerprint Identification System (AFIS) 20+ year old Legacy System was upgraded and replaced with a new Idemia cloud-based MBIS5 system in May 2023. The LiveScan Device was also upgraded and replaced at TBI Headquarters and all regional offices.



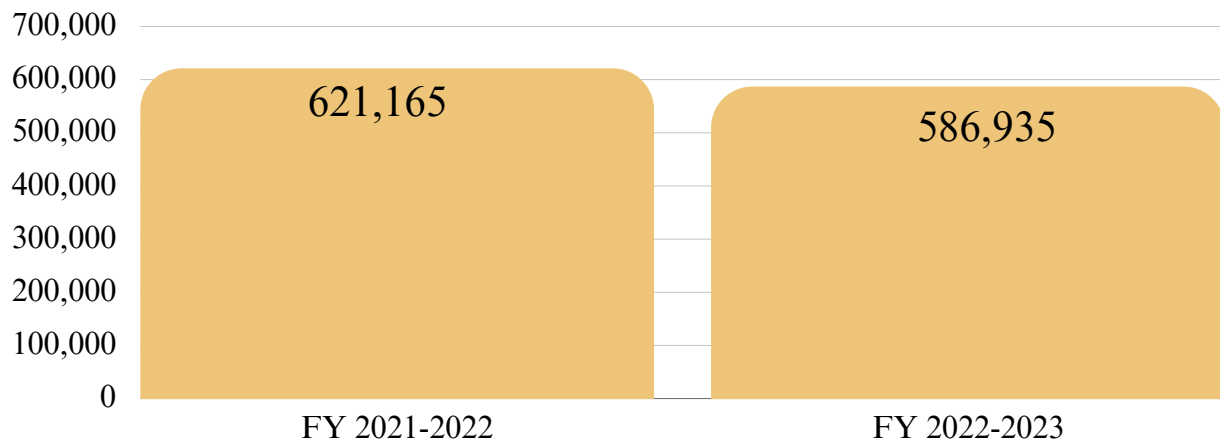
TENNESSEE INSTANT CHECK SYSTEM

The Tennessee Instant Check System (TICS) began operation on November 1, 1998. The requirements of the Brady Handgun Violence Protection Act (18 U.S.C. 922t) were incorporated into the Tennessee gun transfer statute with an amendment to T.C.A. 39-17-1316. The amendment required TBI to establish and maintain a background check system that meets or exceeds the requirements of the Brady Act for continuing recipient background checks on all firearms transactions except those specifically excluded by law.

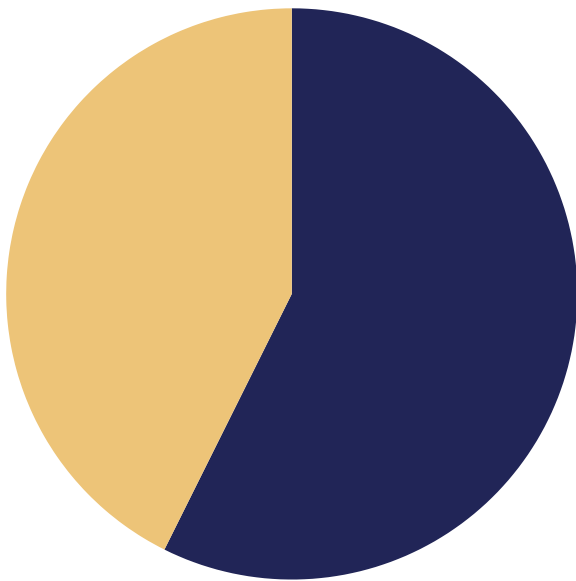
To meet those requirements, TICS accesses all databases in the reference chart below when processing the necessary TICS and National Instant Criminal Background Check System (NICS) background check on any person who desires to purchase a firearm from a licensed firearm dealer or to redeem a firearm from pawn from a licensed dealer. In TICS, 78.5% of all firearm transactions are processed in less than five minutes.

Database Accessed	Description
Tennessee Criminal History Repository	This file is kept by TBI and is supported by (TCHR) arrest fingerprint cards. Persons who are convicted felons cannot legally possess a firearm.
National Crime Information Center (NCIC)	This database keeps files on wanted persons, protection orders, deported felons, persons who may pose a threat to the President or others afforded protection by the U.S. Secret Service, foreign fugitives, SENTRY File (persons under supervision of the Federal Bureau of Prisons), Convicted Person on Supervised Release file and the Convicted Sexual Offender.
Interstate Identification Index (III)	This is the national repository for criminal history record information.
National Instant Check System (NICS)	The federal instant background check system maintained by the FBI. It houses databases on Denied Person, Illegal/Unlawful Aliens, Controlled Substance Abusers, Dishonorable Discharges, Citizenship renunciants and Mental Defectives/Commitments.

AT-A-GLANCE: TICS TRANSACTIONS



FY 2022-2023 EXPENDITURES & FUNDING



OPERATIONS

\$11,328,846

SALARIES

\$5,121,662

TOTAL: \$16,450,508

For more information about the Criminal Justice Information Services Division, please visit www.tn.gov/tbi/divisions/cjis-division.html.



DRUG INVESTIGATION DIVISION

The Drug Investigation Division (DID) investigates, gathers evidence, and assists in the prosecution of criminal offenses involving controlled substances, narcotics, and other drugs. The DID contributes in a myriad of ways to the law enforcement community. Special Agents initiate and investigate self-generated cases, targeting significant violators, drug distribution organizations, as well as mid to high-level offenders in the drug macrocosm.

Additionally, agents provide support to the drug enforcement community, including technical assistance, legal assistance, and personnel support to other agencies at the state, local, and federal levels. Effective utilization of law enforcement resources and specialized technology requires cooperation and the DID leads to foster relationships with various police departments, sheriff's offices, and judicial district drug task forces throughout the state. In that effort, DID agents strengthen ties in collaboration with federal agencies to execute drug enforcement responsibilities, including the Drug Enforcement Administration, the Federal Bureau of Investigation, Homeland Security Investigations, the United States Postal Investigative Service, and Tennessee's U.S. Attorney's offices.

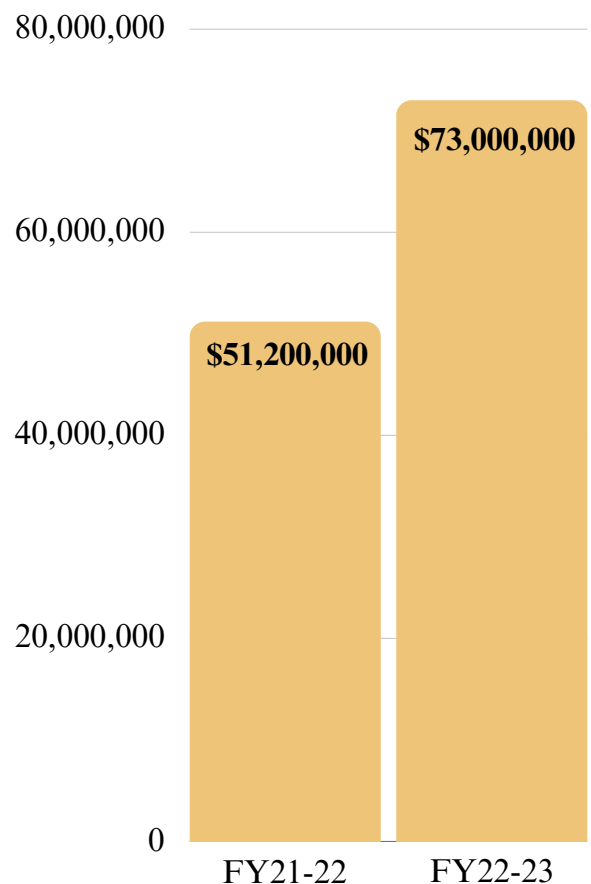
The Division's commitment to the TBI's leadership in the Tennessee law enforcement community is evidenced by its ongoing efforts to stay at the forefront of investigative policy trends, including ongoing efforts to combat and reduce overdose deaths, and drug-related violence through targeted enforcement and strategic policy initiatives. The commitment is also evident in the Division's progress in ensuring that traditional drug enforcement programs like TBI's Tennessee Dangerous Drugs Task Force, the Appalachia High Intensity Drug Trafficking Area (AHIDTA), and the Governor's Task Force on Marijuana Eradication (GTFME) remain current and viable. For more information about TBI's Drug Investigation Division, please visit www.tn.gov/tbi/divisions/drug-investigation-division.html.

“Through relentless pursuit and unwavering dedication, the Drug Investigation Division strives to dismantle drug trafficking networks and combat the devastating consequences of drug overdoses. As we work towards reducing the harm caused by illicit drugs, we aim to address the violence often associated with them. Together, we are committed to safeguarding Tennessee communities, protecting the vulnerable, and bringing those responsible to justice.”

Darryl Richardson, Assistant Director



DRUG TASK FORCE ILLICIT DRUG SEIZURES



FY 2021-2022 PAST CHALLENGES

- Adapting to evolving dangerous drug trends, and the violence associated with these drugs
- Signing on local law enforcement officers as TBI Task Force Agents to serve as a force multiplier to address the wide availability of dangerous illicit drugs, and to reduce overdose deaths, by increasing the volume and complexity of narcotic investigations
- Mitigate the deadly threat, exposure, and response of first responders to poisons like fentanyl through specialized training, personal protective equipment, presumptive field testing, incident response, and analyzing all available intelligence

FY 2022-2023 PRESENT WORK

- Reduce the availability of apex dangerous drugs like fentanyl and methamphetamine while combating the diversion of other drugs of abuse to help prevent overdose injuries and deaths
- Working with other agencies and the General Assembly to address Xylazine, also known as "tranq," due to its increasing presence in fentanyl and other illicit drugs and its resistance to naloxone
- Provide advanced and specialized training, technology, and equipment for drug agents, judicial drug task force agents, and local law enforcement across the state

FY 2023-2024 FUTURE OBJECTIVES

- Work with the Governor's Administration and the General Assembly to establish additional intelligence analyst and special agent positions to further combat the growth of fentanyl and to disrupt drug cartel activities within Tennessee
- Provide training to DID Special Agents and Task Force Agents in specific drug-related tactics as well as career development opportunities
- Develop improvement strategies to quickly identify and mitigate overdose deaths caused by powerful illicit fentanyl and its analogs and to also combat the presence of methamphetamine and other emerging novel substances that devastate Tennessee communities

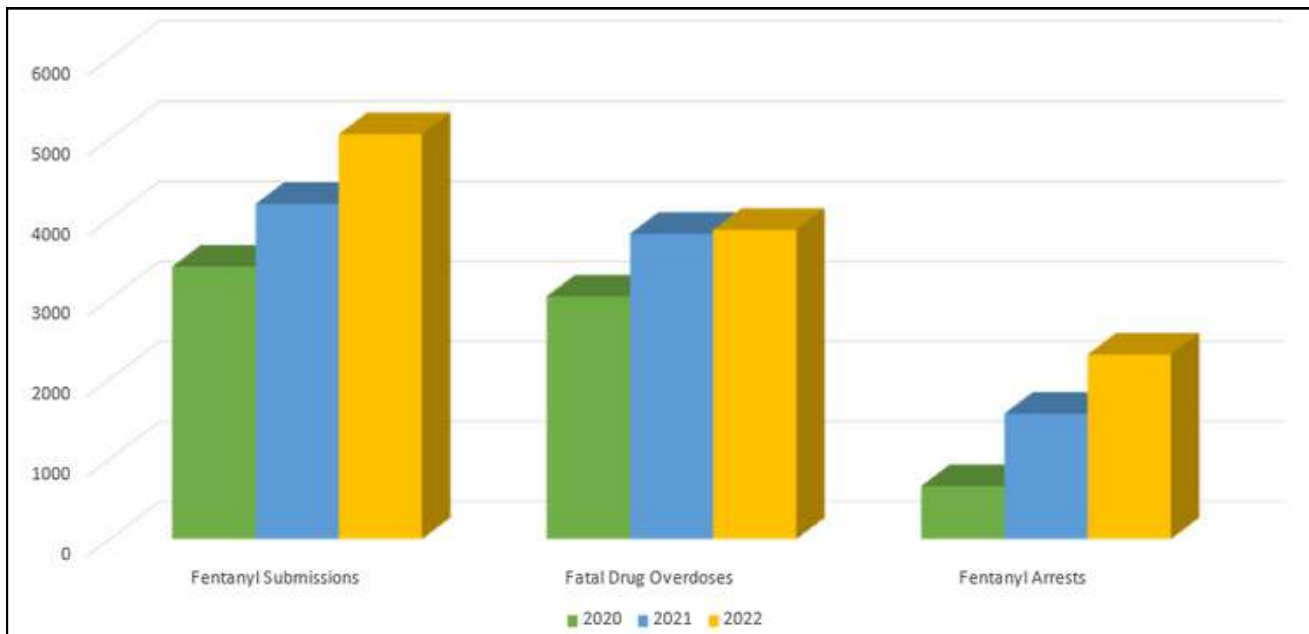


The DID had 732 active cases as of June 30, 2023. The Division opened approximately 301 cases and closed 367 during the fiscal year. From July 1, 2022, to June 30, 2023, special agents assigned to the Drug Investigation Division arrested a total of 911 drug offenders and obtained 460 convictions on drug-related charges, with many cases still pending adjudication.

The top five drugs seized by TBI special agents during the current fiscal year were:

DRUG TYPE	UOM	AMOUNT
Marijuana	Pounds	1,854.26
	Dosage Units	155
Methamphetamine	Kilograms	414.48
	Dosage Units	508.16
Fentanyl	Kilograms	140.05
	Dosage Units	612,624.99
Cocaine	Kilograms	103.15
Synthetic Cannabinoids	Kilograms	16.8
	Dosage units	425

FENTANYL-SPECIFIC DATA



According to the Drug Enforcement Administration, fentanyl drug poisoning is the leading cause of death for Americans, aged 18 – 45. As seen above, each fiscal year as fentanyl submissions to the TBI Forensic Laboratory rise, so do fatal drug overdoses, as well as TBI DID fentanyl-related arrests.

VIOLENT CRIME REDUCTION

Drugs and violent crime go hand in hand, which is why addressing both is a top priority for the DID. Drugs and violent crime are related in multiple ways. Most directly, it is a crime to use, possess, manufacture, or distribute drugs classified as having a potential for abuse. Fentanyl, cocaine, heroin, marijuana, and methamphetamine are drugs that have the most abuse potential. Drugs are also related to crime through the effects they have on the user's behavior and by generating violence and other illegal activity.

Drug traffickers earn their living violating federal and state drug laws, and the associated violence with drug trafficking can be traced to competition for drug markets, competition for customers, disputes among traffickers, and disputes between traffickers and customers. Many involved in the illicit drug trade are more prone to violence and violent crime. The proliferation of the possession of lethal weapons by younger individuals who have access to more drugs while seeking higher profits has also likely made drug violence more deadly.

DID participates and/or supports numerous federal and state law enforcement agencies as well as non-law enforcement efforts to address the rising issue of drug and violent crimes. DID personnel work steadfastly to identify, target, and dismantle all drug trafficking organizations, especially those with a propensity for violence or death.

In 2022, DID began tracking incidents of violent crime. Nearly 100% of DID drug cases were found to have a confirmed connection to a violent crime and over 30% of those cases have verified gang connections. As a result of DID investigations, special agents were able to prevent the commission of dozens of violent crimes ranging in severity from assault to homicide.

DANGEROUS DRUGS TASK FORCE



The Tennessee Dangerous Drugs Task Force (TDDTF) utilizes a multidiscipline and multijurisdictional approach to combat the impact of highly hazardous illicit manufactured, converted, milled, or distributed controlled substances in the State of Tennessee. The TDDTF umbrella also covers the Tennessee Alliance for Drug Endangered Children (TADEC) and its associated activities.

All the TDDTF's programs operate with federal or state grants that are leveraged with state-allotted seed funding. The TDDTF Executive Board and advisory members are made up of federal, state, and local representatives from a wide array of disciplines (enforcement, treatment, prevention, harm reduction, judicial, community coalitions, corrections, and medical) which meet quarterly. The Mission of the Tennessee Dangerous Drugs Task Force is to reduce the availability and illegal use of harmful scheduled drugs, including methamphetamine, marijuana, prescription drug diversion, heroin, cocaine, fentanyl, and others, by educating the public about the dangers of all scheduled drugs; by increasing public safety through supplying equipment, training, intelligence, and investigative tools to assist law enforcement and prosecutorial authorities in strategically identifying, targeting, and prosecuting drug offenders; by networking with law enforcement agencies, regulatory agencies, healthcare providers, treatment providers, and local drug coalitions; and by protecting the public and the drug endangered children of Tennessee from the harmful effects of manufacturing, distribution, and illegal use of scheduled drugs. The motto of the Tennessee Dangerous Drugs Task Force continues to be "Protect, Enforce, and Educate."

The TDDTF oversees a myriad of programs beneficial to the law enforcement community:

Illicit Hazardous Environment Investigations

- The clandestine lab program still serves as an integral part of the program and has grown to include any drug that can be manufactured, converted, extracted, or milled domestically, including level A hazardous material responses (e.g., fentanyl, LSD, PCP). The TDDTF provides on-scene safety equipment, crime scene processing supplies, and personal protective equipment on all response trucks and trailers stationed throughout TN.
- Since 1999, over 16,000 clan labs have been seized in the State of Tennessee. The TDDTF has provided on-scene support and reporting assistance for most of these labs.
- In fiscal year 2022-2023, the TDDTF incident responders assisted LEA with processing 14 clandestine drug labs and one outdoor marijuana grow. Requiring the proper disposal of 13,179 pounds of hazardous waste used in the manufacturing/growing process.
- Two events required the direct launch of DEA hazardous waste contractors to the scenes:
 1. A CBD extraction to THC conversion lab in Lawrenceburg that also included a DMT extraction lab generated 12,570 pounds of waste that required three days' work for safe removal.
 2. A large-scale meth lab in Shelby County also required a DEA contractor to respond and dispose of 420 pounds of hazardous waste.

Drug Investigation Information and Integration System (DI3)

- DI3 collects, analyzes, and provides the opportunity for all law enforcement to share and retrieve drug information and intelligence.

- DI3 includes clan lab reporting that transfers reports to DEA's El Paso Intelligence Center (EPIC), quarantine reporting for meth-contaminated properties, pseudoephedrine sales tracking, overdose and naloxone utilization reporting for law enforcement, the Tennessee Drug Offender Registry, GIS mapping, phone number analysis, and criminal associate connections.
- For the fiscal year, DI3 had a total of 6,591 web usage instances by 2,150 active users.
- Overdose and naloxone use reports to the system have increased from 59 reports by seven agencies in the first full year of data capture (2016) to 5,116 overdoses reported by 131 agencies and 2,235 instances of naloxone administered in FY 2022-2023.

Governor's Task Force for Marijuana Eradication (GTFME)

- The increase in the inconsistency in Federal and State laws regarding Cannabis (hemp and marijuana) across the nation and misperceptions over harm, regulatory, and enforcement responsibilities has created a conundrum.
- This significant increase in potency and wide availability of THC products has contributed to a major increase in seizures in schools as well as more than 100 nonfatal overdoses.
- Presumptive field testing by TDDTF personnel of these products was completed 249 times for numerous law enforcement agencies across the state.
- Seizures from the 2023 GTFME season are noted in the table below. This data was a significant increase over the 2022 season, which operates from January to September each year.
- As drug trends change, TBI's DID must change and adapt with them. To keep the program viable, the GTFME began focusing not only on domestically grown marijuana last year, but also on packages containing illicit marijuana shipped through a variety of carriers from other states. The results have been astonishing. (See case statistics below.)

DRUG TYPE	UOM	WEIGHT
COCAINE	POUNDS	8.83
CRACK COCAINE	GRAMS	1.2
CULTIVATED MARIJUANA	PLANTS	13,193
FENTANYL	POUNDS	27.13
FENTANYL	PILLS	1000
HEROIN	OUNCES	3.5
HYDROCODONE	PILLS	18
KETAMINE	GRAMS	0.9
LSD	PILLS	1200
MDMA	PILLS	333
MDMA	GRAMS	2
METHAMPHETAMINE	POUNDS	55.6
OXYCODONE	GRAMS	29.2
PROCESSED MARIJUANA	POUNDS	2,826
PSILOCYBIN	POUNDS	54.2
PSILOCYBIN	PILLS	2450
STEROID OIL	POUNDS	57
STEROID POWDER	POUNDS	20
THC CONCENTRATES	GRAMS	1297
THC EDIBLES	POUNDS	30.14
THC EDIBLES	PACKS	377
THC OIL/WAX	GRAMS	28
THC PRE-ROLLED JOINTS	PACKS	1,316
THC VAPE CARTRIDGES	POUNDS	63.08
THC VAPE CARTRIDGES	CARTS	7,250
THC VAPE PENS	PENS	52
THC VAPE PENS	GRAMS	6118.5
XANAX	PILLS	22
XANAX	MILLIGRAMS	2220

ARREST TOTAL: 78
CASH TOTAL: \$964,698
PLOTS: 148
SEARCH WARRANTS: 31
PARCEL INTERDICTION & CONTROLLED DELIVERIES: 36
TRAFFIC STOPS: 13
FIREARMS: 73
Drug Tips/Intel Reports: 32 At least 1 turned into a plot report
Referrals from Dept Agriculture: 8 At least 2 turned into potential prosecutions, 1 became plot report
Data change from 2022 to 2023:
PLANTS ↑ 127%
PROCESSED MJ ↑ 342%
ARRESTS ↑ 152%

Drug Evidence Incineration Program (DEIP)

- The TBI/TDDTF has four large EPA/TDEC approved large batch, zero emissions incinerators placed in Jackson, Nashville, Chattanooga, and Knoxville.
- Throughout the fiscal year, 43 agencies were served, destroying 8,743.14 pounds of drug evidence.
- Since its inception, the program has helped safely dispose of over 20,792.8 pounds of adjudicated drug evidence, saving local LEAs thousands of dollars in destruction expenses and protecting the environment from hazardous emissions.

Household Pharmaceutical Takeback Program (PTB)

- Because the most common method of diversion of prescription medication is the availability from the medicine cabinets of family and friends, the TBI/TDDTF partnered with the TN Department of Environment and Conservation (TDEC) to implement the PTB Program in 2016.
- Over 400 law enforcement agencies in each of the 95 counties in the state participate in PTB.
- From July 1, 2022, to June 30, 2023, 66,330 pounds of unwanted pharmaceuticals were collected and destroyed from 241 LEAs during six events.
- Since the program's inception to include TDDTF and TDEC data, over 700,792 pounds of unused and unwanted medications have been destroyed and are no longer a danger for diversion.

Presumptive Field Testing and Technology Program

- As the landscape of illicit drug investigations has evolved over the years to include many synthetic, highly potent substances. The need to identify unknown substances to protect LE responders, citizens, and children, assist emergency medical personnel in treating patients, and provide evidence to ensure the successful prosecution of drug violation cases has increased dramatically.
- During the fiscal year, there were 3,460 unknown substances tested by six TacticID® instruments (38), four LightLab® CBD and THC testing devices (305), and nine MX908® high-pressure mass spectrometry machines (3,117).
- The TDDTF has also deployed two Viken backscatter x-ray devices that were utilized 10 times in the fiscal year
- The TDDTF purchased, provided training on the use, and deployed into the field each of these devices to TDDTF response personnel and/or law enforcement partners.

Investigative Overtime Reimbursement

- A sizeable portion of the grants awarded to the TBI/TDDTF by the U.S. Department of Justice, Office of Community Oriented Policing Services, and funding provided by the DEA for GTFME are budgeted to offer reimbursement for local law enforcement agencies that

pay their sworn officers OT investigating methamphetamine, marijuana, and opioid crimes.

- For FY 2022-2023, 43 agencies participated in the overtime reimbursement program with \$410,102.97 reimbursed for overtime paid to officers from the COPS grants.

Training and Educational Events

- During the 2022-2023 fiscal year, the TDDTF provided the following training courses and sessions:

Course	Audience	Attendees	Sessions
Drug Trends, DEC, & HWC	Police Academy Classes	384	4
Annual Training	GTFME partners (LE & Military)	32	1 – 40-hour course
Drug Related Death Investigations *	State and Local LE	91	3 - 32-hour <u>POST-certified</u> courses
Clandestine Lab & Level A Certification	State and Local LE	49	2 – 40-hour <u>POST-certified</u> classes
Clandestine Lab Annual Recertification	Local LE partners	178	8 - 1-day <u>POST-certified</u> sessions
Drug Endangered Children*	LE and community partners	1,535	27 (some sessions were held jointly with HWC)
Handle with Care Program**	School & Public Safety Personnel	2,313	80 (Some sessions were held jointly with DEC)
Other Educational Programs and Presentations by TDDTF Personnel	LE and community partners	3,229	37

Tennessee Alliance for Drug Endangered Children (TADEC)



- TADEC is comprised of federal, local, and state agencies that share a mission to “Serve, protect, and defend all children endangered by illegal drug use in Tennessee.”
- TADEC provides training to build local partnerships for the betterment of Tennessee’s most vulnerable population, its children.
- Twelve DEC County coalitions continued building partnerships with local stakeholders, impacting children by distributing more than 80,000 informational items, 995 Timbi Talks Addiction kits to children, managing 1,151 drug-endangered children allegations, and referring 2,199 juveniles and 1,817 adults to treatment and mental health services.

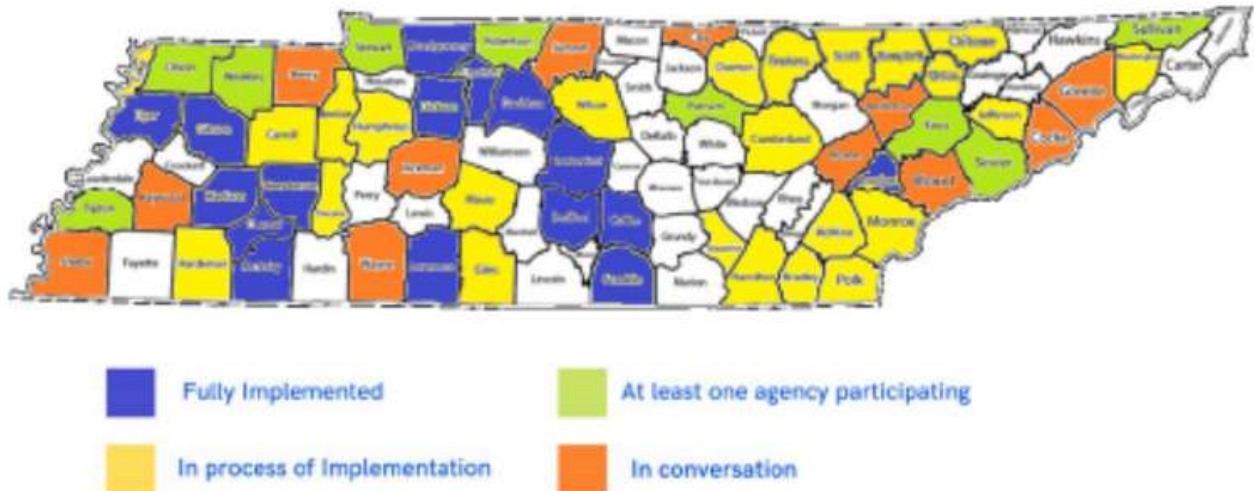
For more information about TBI’s Drug Investigation Division, please visit www.tn.gov/tbi/divisions/drug-investigation-division.html.

Handle With Care



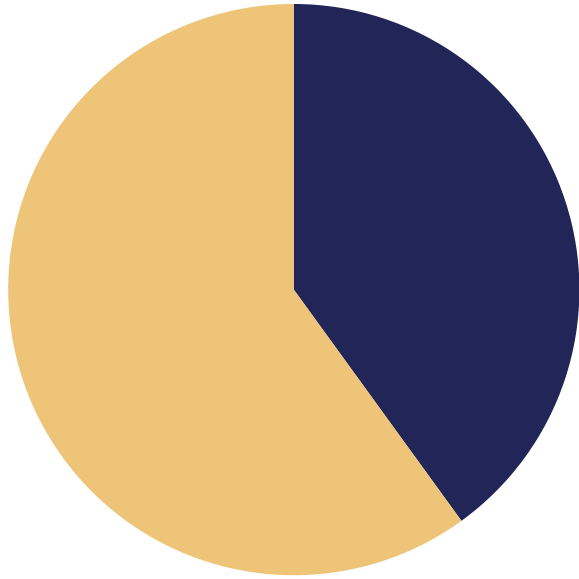
- In July 2022, the HWC program was transferred from the TN Association of Chiefs of Police to the TBI TDDTF to operate in conjunction with the TADEC statewide coordinator.
- HWC promotes school-community partnerships designed to ensure children exposed to trauma receive appropriate interventions to help them achieve academically at their highest levels despite the distressing circumstances they may have endured.
- To increase reporting efficiency, a QR code was created and printed on window clings to link public safety to the reporting site in DI3. This resulted in 368 HWC referrals made during the FY.

Handle with Care County Status



For more information about TBI's Drug Investigation Division, please visit www.tn.gov/tbi/divisions/drug-investigation-division.html.

FY 2022-2023 EXPENDITURES & FUNDING



OPERATIONS

\$6,558,226

SALARIES

\$9,830,629

TOTAL: \$16,388,855



In this fiscal year, TBI has worked with district attorneys general in East Tennessee on a new joint effort, known as the 313 Initiative, focused on disrupting the drug trafficking pipeline between Detroit, Michigan, and East Tennessee. The effort has led to significant arrests in recent months, along with key illicit drug seizures. Visit **TBINewsroom.com** to learn more.

For more information about the Drug Investigation Division, please visit www.tn.gov/tbi/divisions/drug-investigation-division.html.

FORENSIC SERVICES DIVISION

Forensic Science, the application of science to the law, has emerged as a major force in the attempts of the criminal justice system to control crime and to ensure a high quality of justice. The Special Agent/Forensic Scientists who work within TBI's Forensic Services Division (Crime Laboratory System) possess a wide array of analytical skills and direct their expertise to problems of reconstructing criminal acts, identifying and comparing physical and biological evidence, linking offenders with their victims and exonerating falsely accused persons. The Forensic Services Division provides forensic science services to any law enforcement agency or medical examiner in our state (T.C.A. §38-6-103).

A Forensic Scientist must be skilled in applying the principles and techniques of the physical and natural sciences to the analysis of the many types of evidence that may be recovered during criminal investigations. However, in doing this, the scientist must also be aware of the demands and constraints that are imposed by the judicial system. The procedures and techniques that are utilized in the crime laboratory must rest on a firm scientific foundation and satisfy the criteria of admissibility established by the courts. Because of this range of requirements, all TBI Forensic Scientists are commissioned by the Director as Special Agents; have earned a minimum of a baccalaureate degree in chemistry or a closely related scientific field; and have completed extensive training related to forensic science and crime scene investigation.



“Forensic Services employees possess a myriad of analytical skills to apply towards the reconstruction of criminal acts and the identification and comparison of evidence. Their extensive training and experience are crucial to linking offenders with their victims and exonerating falsely accused persons.”

Mike Lyttle, Assistant Director



FY 2021-2022 PAST CHALLENGES

- Creating needed Forensic Scientist positions to accommodate the workload of statewide evidence submissions
- Mitigating challenges with cases and turnaround times due to newly hired scientists requiring up to two years of training
- Acquiring critically-needed funding for new equipment and maintenance of current tools and technology

FY 2022-2023 PRESENT WORK

- Completing hiring and ongoing training of 50 new TBI Forensic Services employees
- Maintaining the highest quality of casework
- Embracing technological advancements in instrumentation, methodology, data analysis, and reporting to improve testing, efficiency, and customer service

FY 2023-2024 FUTURE OBJECTIVES

- Further improving turnaround time and reducing case backlog
- Maintaining the highest quality of case work
- Embracing technological advancements in instrumentation, methodology, data analysis, and reporting to improve testing, efficiency, and customer service



The Forensic Services Division has achieved ISO 17025 Accreditation administered by the ANSI (American National Standards Institute) National Accreditation Board (ANAB), the highest level available, in all Forensic Testing disciplines, Crime Scene Processing, and Breath Alcohol Calibration. With this high level of accreditation, the Forensic Services Division is recognized as being effective and better equipped to withstand the scrutiny brought to bear on Forensic Science.

Accreditation is part of a laboratory's quality assurance program which, when combined with proficiency testing, continuing education, and other efforts, helps TBI's crime laboratories to provide better overall service to Tennessee's law enforcement agencies and the criminal justice system. One objective of TBI in obtaining accreditation of its crime laboratories was to offer the citizens of Tennessee and the users of TBI's laboratory services a form of proof that the TBI's forensic laboratories meet established standards.

For more information about our lab accreditations, please visit www.tn.gov/tbi/who-we-are/accreditation.html.

TBI has a central laboratory that serves all 95 counties, located in Nashville and two regional laboratories in Jackson and Knoxville. Specialized units of these laboratories provide forensic analysis of biological, chemical, and physical evidence.



LAB ANALYSIS REQUESTS



During the Fiscal Year 2022–2023, the laboratory testing units of Forensic Services Division received 57,443 requests for analysis from law enforcement agencies and medical examiners across the state.

The laboratory testing units completed 56,279 requests for analysis in FY 2021–2022.

For FY 2022–2023, the laboratory testing units completed 58,915 requests.

VIOLENT CRIME RESPONSE TEAM

The TBI's Forensic Services Division has become increasingly involved in the investigation of violent crime scenes and scenes of law enforcement use of force. The value of physical evidence is recognized to be of paramount importance in crimes against persons. Toward that end, TBI has three specially designed crime scene vehicles equipped with the most advanced forensic equipment and materials available. These crime scene vehicles are regionally located in Memphis, Nashville, and Knoxville and are being used by the TBI to assist in processing Violent Crime Scenes and Scenes of Law Enforcement Use of Force.

During Fiscal Year 2022 - 2023, the TBI's Violent Crime Response Teams in Nashville, Knoxville, and Memphis/Jackson were called to locate, document, and collect evidence a total of 20 times across the state, representing 602 on-scene man hours. This includes responding to crime scenes or providing technical assistance 19 times, for a total of 572 man hours, and responding to law enforcement use-of-force scenes one time for a total of 30 man hours.



REQUESTS BY FORENSIC DISCIPLINE

Forensic Discipline	Nashville Lab	Knoxville Lab	Jackson Lab
Forensic Chemistry	10,899	10,691	3,376
Breath Alcohol	10,949	4,832	1,915
Toxicology	3,423	2,444	788
Forensic Biology	1,026	952	954
Firearms	577	-	138
Microanalysis	519	-	-
Latent Fingerprints	1,598	-	-
Total	28,981	18,919	7,207

NOTE: Blank spaces indicate units not presently available in Knoxville and Jackson. Evidence submitted by agencies needing those types of analyses is worked in the Nashville Crime Laboratory.

For more information about the wide range of analyses within various laboratory disciplines, please visit www.tn.gov/tbi/divisions/forensic-services-division.html.

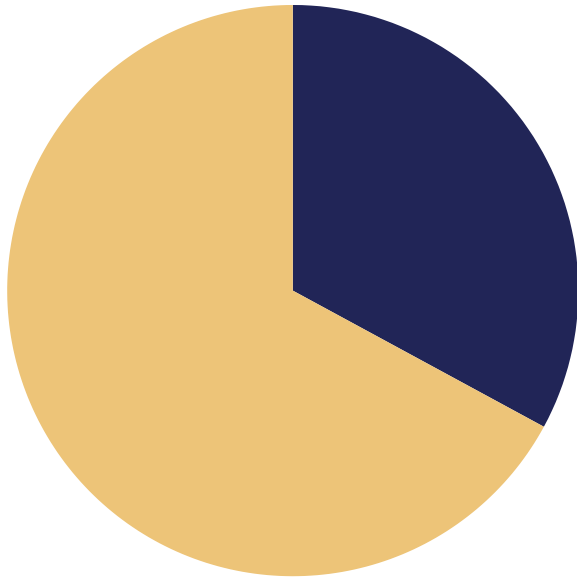
REQUESTS COMPLETED

Forensic Discipline	Nashville Lab	Knoxville Lab	Jackson Lab
Forensic Chemistry	11,480	11,530	3,492
Breath Alcohol	10,399	4,673	1,978
Toxicology	3,626	1,726	1,387
Forensic Biology	858	900	818
Firearms	793	-	147
Microanalysis	487	-	-
Latent Fingerprints	1,475	-	-
Total	28,981	18,829	7,822

NOTE: Blank spaces indicate units not presently available in Knoxville and Jackson. Evidence submitted by agencies needing those types of analyses is worked in the Nashville Crime Laboratory.

For more information about the wide range of analyses within various laboratory disciplines, please visit www.tn.gov/tbi/divisions/forensic-services-division.html.

FY 2022-2023 EXPENDITURES & FUNDING



OPERATIONS

\$8,718,802

SALARIES

\$17,775,654

TOTAL: \$26,494,456



For more information about the wide range of analyses within various laboratory disciplines, please visit www.tn.gov/tbi/divisions/forensic-services-division.html.



MEDICAID FRAUD CONTROL DIVISION

As set out in 42 C.F.R. § 1007, Medicaid Fraud Control Units (MFCUs) investigate and prosecute Medicaid provider fraud, abuse and neglect of residents in healthcare facilities and board and care facilities, and abuse and neglect of Medicaid beneficiaries in noninstitutional or other settings. The units operate in each of the 50 states, the District of Columbia, Puerto Rico, and the U.S. Virgin Islands. MFCUs employ teams of investigators, attorneys, and auditors, are single, identifiable entities, and are required to be separate and distinct from the State Medicaid agency.

The U.S. Department of Health and Human Services Office of Inspector General (HHS-OIG) exercises oversight for the MFCUs, annually recertifies each MFCU, assesses each MFCU's performance and compliance with federal requirements, and administers a federal grant award of 75% to fund each MFCU's operational costs.

The Tennessee MFCU was created in 1984 after then-Governor Lamar Alexander's issuance of Executive Order 47 on March 1, 1983, placing the responsibility for the investigation and prosecution of Medicaid provider fraud and patient abuse with the Tennessee Bureau of Investigation. The responsibilities of Tennessee's MFCU are now set out in Tenn. Code Ann. § 71-5-2508. The MFCU was originally housed within the Criminal Investigation Division of TBI but grew steadily over the years to become its own division within TBI on July 1, 2019. It is now known as the Medicaid Fraud Control Division (MFCD).

For more information about TBI's Medicaid Fraud Control Division, please visit www.tn.gov/tbi/divisions/medicaid-fraud-control-division.html.

"The Medicaid Fraud Control Division pursues its ongoing mission and mandate to effectively utilize state and federal resources to successfully investigate and refer for prosecution all allegations of fraud involving healthcare providers within Tennessee's Medicaid program.

Additionally, the MFCD persists in evaluating allegations of criminal abuse, neglect, and financial exploitation occurring in Medicaid-receiving and "board and care" facilities, and in any location where abuse, neglect, or financial exploitation occurs in connection with the provision of Medicaid services."

Mike Cox, Assistant Director



In Fiscal Year 2022-2023, the MFCD'S work in fraud resulted in 22 indictments, seven convictions, and the identification of over \$40.2 million in overpayments, at a cost of approximately \$1.8 million to the state of Tennessee. The MFCD opened 17 abuse and neglect cases, obtained six indictments and four convictions, and reported individuals to the Tennessee Abuse Registry and appropriate licensing boards.



FY 2021-2022 PAST CHALLENGES

- To fill critical employee vacancies with qualified candidates
- To retain current employees to achieve tenure and endurance for years-long complex cases

FY 2022-2023 PRESENT WORK

- Maintenance of ongoing training
- Working solutions for data collection from providers

FY 2023-2024 FUTURE OBJECTIVES

- Fully staffed and tasked with the preservation of ongoing training
- Receive national recognition from HHS-OIG for “Unit of the Year”

NOTE: TBI’s Medicaid Fraud Control Division is 75% federally-funded and 25% state-funded.



While most cases worked by the MFCD involve investigations of alleged criminal acts of fraud by Medicaid providers and are prosecuted in both state and federal courts, the Division has seen and been involved in an increasing number of civil fraud cases. Those civil cases may fall under the federal False Claims Act and/or the Tennessee Medicaid False Claims Act and have resulted in the state obtaining substantial penalties and damages. The federal and state false claims acts have become powerful tools in fighting healthcare fraud and have resulted in tens of millions of dollars in recoveries for the state of Tennessee. The MFCD also works patient abuse cases involving physical, sexual, and financial abuse and neglect of individuals in both Medicaid-receiving facilities and board and care facilities, as well as allegations of abuse and neglect of Medicaid recipients in any setting (when related to the provision of Medicaid services).

RECENT SIGNIFICANT DEVELOPMENTS

2019 - Creation of a stand-alone division within the TBI with the addition of 26 new positions (agents, attorneys, and nurses) for a total of 64 approved positions to combat provider fraud and patient abuse and neglect

2020 - Expansion of MFCU authority through federal law to allow MFCUs to review complaints of abuse and neglect of Medicaid recipients residing in any setting if related to the provision of Medicaid services

2023 - Amendment of T.C.A. § 71-5-2508 to reflect the MFCD's expanded authority

In addition, numerous awards have been presented over the years to multiple Tennessee MFCD employees by the United States Department of Justice, the U.S. Attorney's Offices for the Western, Middle, and Eastern Districts of Tennessee, HHS-OIG, and the Federal Bureau of Investigation.



For more information about the TBI's Medicaid Fraud Control Division, please visit <https://www.tn.gov/tbi/divisions/medicaid-fraud-control-division.html>.

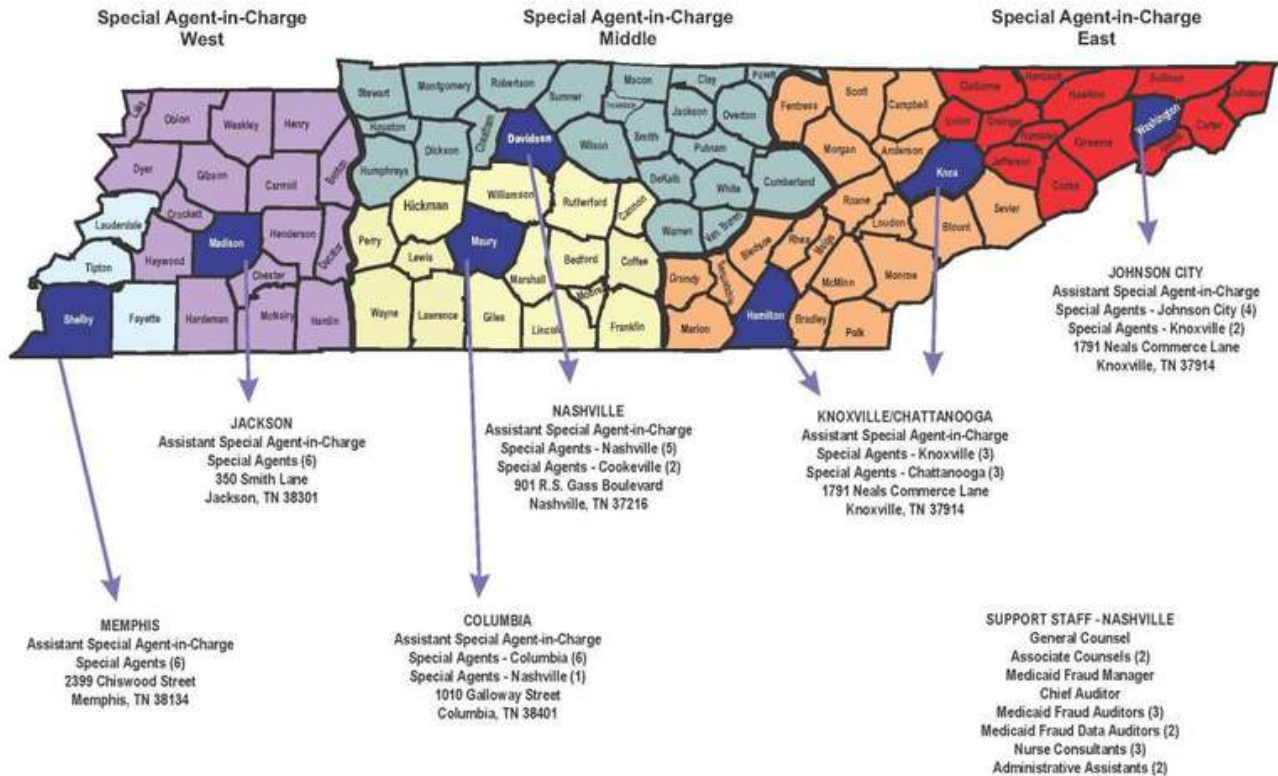


TENNESSEE BUREAU OF INVESTIGATION

Medicaid Fraud Control Division



Assistant Director



The 75% federal funding of the MFCD by HHS-OIG requires sufficient staff of professional, administrative, and support personnel to carry out its duties and responsibilities in an effective and efficient manner. There are 33 agents positioned throughout the state, who are located at TBI Headquarters in Nashville and the six TBI regional offices. The agents investigate and refer for prosecution the individuals, companies, national corporations, facilities, and other providers who may not properly provide or bill for the healthcare and long-term care needs of over 1.7 million individuals on the state Medicaid/TennCare program.

The MFCD has three attorneys who assist the Division's supervisors and agents in understanding the immense legal landscape found in managed care and healthcare on both a state and federal level. Because of the challenging issues and types of cases the MFCD investigates, there are huge numbers of financial documents, bank records, medical records, and data that need to be examined. The auditors and nurses play a significant role in assisting in the analysis of these types of documents, tracking inventory, and utilizing special law enforcement databases to assist in obtaining information needed to further the agents' investigations.

The administrative assistants in the Division are essential in helping the agents document their investigative files in the TBI case file system. They also play a critical role in preparing federally required submissions to maintain the MFCD federal grant funding, submitting referrals to the Abuse Registry, and performing numerous other reporting and statistical requirements.

As of June 30, 2023, the MFCD has active cases on 47 of the 82 provider groups identified on the HHS-OIG annual report. The MFCD opened a total of 86 fraud and abuse cases and closed 102 during this reporting period (July 1, 2022 – June 30, 2023). The results of these investigations led to a total of 28 individuals indicted (not total charges/counts) and 11 individuals convicted during this time frame.

The Medicaid Fraud Control Division focuses on the following areas of investigations: medical provider fraud, “whistleblower” cases, global investigations, and the abuse, neglect and financial exploitation of elder/vulnerable adults.

Case Type	Number Of Cases	Percentage Of Case Load
Fraud by Practitioners (e.g., Dentist, Nurse Practitioner, Physician/DO, Podiatrist, etc.)	62	31.47%
Fraud by Individual Providers (e.g., Nurses’ Aide or Personal Care Services Assistant)	31	15.74%
Fraud by Medical Services (e.g., Durable Medical Equipment, Home Health Agencies, Labs, or Pharmacies, etc.)	49	24.87%
Fraud in Facilities (e.g., Assisted Living, Hospitals, Nursing Facility, Substance Abuse Treatment Center, etc.)	23	11.68%
Patient Abuse/Neglect	32	16.24%
Totals	197	100%

FRAUD

From July 1, 2022 through June 30, 2023, the MFCD helped identify approximately \$40.2 million in fraud cases worked by the Tennessee MFCD. In total, the Division opened 69 fraud cases, closed 75 and obtained 22 indictments and 7 convictions. Since 2018, MFCUs have received Federal financial participation for investigations and prosecutions of potentially fraudulent conduct related to the diversion or misuse of pharmaceuticals. The MFCD actively pursues cases of overprescribing and drug diversion by TennCare providers in Tennessee.

The MFCD places emphasis on the detection of healthcare fraud trends by utilizing link analysis measures and cultivating new partnerships with external fraud vendors like the Healthcare Fraud Prevention Partnership (HFPP), a Centers for Medicare and Medicaid Services (CMS)-sponsored voluntary public-private partnership that helps detect and prevent healthcare fraud through data and information sharing. Medicaid data is provided to the HFPP by CMS and is used to alert the MFCD of new fraud trends that are emerging and providers who are outliers based on the HFPP analytics. The MFCD also works closely with individuals from other areas within the Bureau of TennCare, the Tennessee Office of Inspector General, the Tennessee Attorney General's Office and the Tennessee Department of Health's Division of Health-Related Boards.

GLOBAL INVESTIGATIONS



Regarding monetary recoveries, global settlements are often the most worthwhile cases, in which the MFCD participates. These settlements typically involve large national healthcare companies and help resolve cases that originate in other states which could be based on allegations not yet the focus of investigation in Tennessee. Under state and federal false claims acts, defendant companies may have to pay restitution with the inclusion of double or triple damages, with Tennessee's share, based

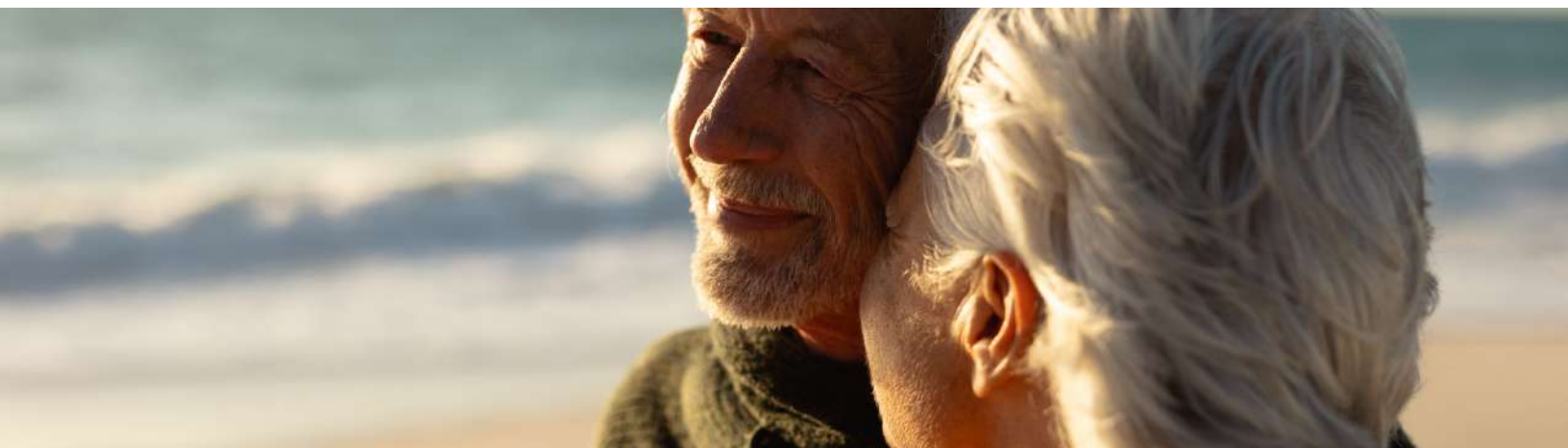
on the harm done to the state Medicaid program. The National Association of Medicaid Fraud Control Units, of which the MFCD is a longstanding member, coordinates global cases through teams and frequently works with representatives from the Department of Justice and various offices of the United States Attorneys. The MFCD's Director and attorneys serve as the Division's points of contact for these cases and work closely with their counterparts from around the country. Many of the global settlements arise out of qui tams or "whistleblower" lawsuits, which are being filed with increasing regularity. A number of pending settlements are currently being worked on by the MFCD in conjunction with NAMFCU and the Tennessee Attorney General's Office.

For the 2022 – 2023 fiscal year, the MFCD was a party in nine different NAMFCU global settlements totaling over \$1 billion, with approximately \$6.1 million in federal and state dollars recovered on behalf of Tennessee's Medicaid program.

ELDER EXPLOITATION/NEGLECT

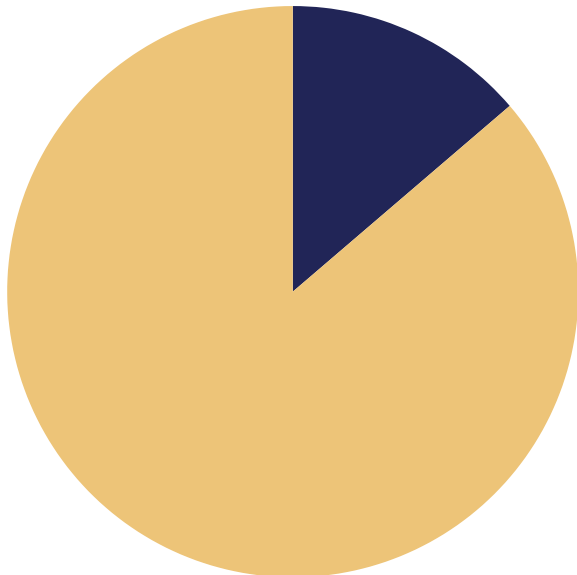
Unfortunately, elderly and vulnerable adults and other adults and children receiving TennCare benefits are sometimes neglected and/or abused – physically, sexually, and financially. Because of the quickly growing population of aging Americans, the MFCD anticipates the number of reported abuse cases to only increase in the coming years. Patient abuse cases currently comprise 16% of total MFCD cases; however, they are a prominent part of the MFCD's mission.

Until recently, the MFCD's authority to work these types of cases was limited to victims in Medicaid-receiving facilities and federally defined “board and care facilities”. However, since late 2020, MFCUs have federal authority to work cases of abuse and neglect of Medicaid/TennCare patients residing in *any* type of setting *when* the provision of Medicaid services is involved.



As of June 30, 2023, the MFCD had 32 open patient abuse and neglect cases, including financial exploitation cases, many of which have multiple victims. During the 2022-2023 fiscal year, the MFCD received over 3,700 abuse, neglect, and financial exploitation referrals, primarily from the Tennessee Department of Human Services' Adult Protective Services (APS) and the Department of Intellectual and Developmental Disabilities, but referrals also come from a number of other sources, including to the MFCD's "hotline", website, and e-mail. All referrals to the MFCD undergo a preliminary review by supervisors.

FY 2022-2023 EXPENDITURES & FUNDING



OPERATIONS

\$1,054,580

SALARIES

\$6,627,192

TOTAL: \$7,681,772



For more information about TBI's Medicaid Fraud Control Division, please visit www.tn.gov/tbi/divisions/medicaid-fraud-control-division.html.



TECHNOLOGY & INNOVATION DIVISION

The Technology and Innovation Division was created in September 2019 as a concentration point for the many ways technology can be used to perform and enhance TBI's public safety mission. TID is made up of the Information Systems Unit, the Criminal Intelligence Unit, and the Cybercrime and Digital Evidence Unit. TID members maintain the business systems that sustain TBI's modern workforce, conduct complex investigations and analyses, and support the Tennessee law enforcement community with the latest in intelligence- and digital evidence-gathering tools. These units keep TBI personnel and their law enforcement partners connected, situationally aware, and fully equipped to work the digital crime scenes of the 21st century.

"We're leveraging the innovative spirit of a great team to empower TBI's workforce with the best technologies to support their mission."

Richard Littlehale, Assistant Director



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..._mod.use_x = True
mirror_mod.use_y = False
mirror_mod.use_z = False
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mirror_mod.use_y = True
mirror_mod.use_z = False
operation = "MIRROR_Z"
mirror_mod.use_x = False
mirror_mod.use_y = False
mirror_mod.use_z = True

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obj.select= 1
obj.select= 1
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FY 2021-2022 PAST CHALLENGES

- Continued TBI's digital transformation begun during COVID, despite being substantially short-staffed because the Information Systems Unit hasn't grown at the pace of the agency
- Retired technical debt in the TBI data center, which houses many critical systems for the Tennessee Criminal Justice System
- Responded to an increase in the volume and complexity of digital evidence submissions and concurrent rise in digital forensics evidence processing turnaround times by seeking a unified automation platform to automate some digital forensics processes

FY 2022-2023 PRESENT WORK

- Completed migration of TBI's core software licensing to a higher level of security and compliance functionality
- Deployed a process automation platform for digital forensics, allowing agents to process cases more efficiently and push the results out to customers over a secure web connection to centrally-housed servers rather than on removable media

FY 2023-2024 FUTURE OBJECTIVES

- Work with the Governor's Administration and the General Assembly to secure the funding needed to replace TBI's decades-old and obsolete investigative case file system
- Continue the rollout and maturation of the statewide cybercrime investigations program, fielding new CDEU agents who have completed training and broadening outreach and education efforts
- Update TBI's ability to capture, analyze, and display data across divisions and programs.



INFORMATION SYSTEMS UNIT

The Information Systems Unit (ISU) is the TBI's information technology hub, with responsibility for running TBI's data center and business technology, managing critical communications and facilitating the creation, deployment, and maintenance of systems for all of the Bureau's components and many external customers. ISU ensures that TBI personnel can work effectively however their duties require. Within ISU, there are several teams; the Core Technology Team, the Application Development Team, the Project Management Team, the TBI LEARN Team, the Service Desk Team, the Network Team and the Security and Compliance Team. To learn about each team and their duties, please visit www.tn.gov/tbi/divisions/information-systems-division.html.



During the 2022-2023 Fiscal Year, the priority of ISU has been accelerating digital transformation across TBI divisions and responsibilities. ISU staff have worked with stakeholders from every corner of the Bureau to identify opportunities for modernization, collaboration, and increased efficiency. ISU has focused this year on enhancing tools and platforms for our users and modernizing our business processes and productivity tools.

CRIMINAL INTELLIGENCE UNIT

The Criminal Intelligence Unit (CIU) is responsible for the collection, collation, analysis, and dissemination of information related to criminal activity throughout the state. The CIU concentrates its efforts in the areas of: the Tennessee Sex Offender Registry (SOR), Human Trafficking, Missing Children, AMBER/Endangered Child Alerts, Silver Alerts, Gang Intelligence, Fugitive Investigations, Criminal Case Support, Support of Federal Task Forces, Social Media Analysis, Tennessee Homeland Online Records (THOR), Financial Crimes Enforcement Network (FINCEN), International Criminal Police Organization (INTERPOL), Violent Criminal Apprehension Program (VICAP), National Missing and Unidentified Persons System (NAMUS), Threats Against Law Enforcement/Military, BLUE Alerts, El Paso Intelligence Center (EPIC), School Violence, and assistance to the Tennessee Emergency Management Agency (TEMA). This statewide unit is staffed with 3 Special Agents, 17 Intelligence Analysts, and 3 SOR temporary employees and is supervised by 1 Special Agent in Charge and 2 Assistant Special Agents in Charge. This unit is housed within the Tennessee Fusion Center (TFC), located at Headquarters. The TFC is a partnership between the TBI and



the Tennessee Department of Safety and Homeland Security, and also houses personnel from the U.S. Department of Homeland Security, the Federal Bureau of Investigation, and the Tennessee Department of Correction. In Fiscal Year 2022-2023, the Tennessee Bureau of Investigation's Criminal Intelligence Unit processed 55,787 Requests for Information (RFI). Of these requests: 2 originated from other Fusion Centers in the National Network of Fusion Centers, 58 requests originated from federal agencies, and 55,727 requests originated from state and local law enforcement agencies. CIU received 11,021 tips and leads. These tips were cataloged, verified, and, when appropriate, forwarded to law enforcement for follow-up. There were 10 situational awareness products published and CIU Analysts produced 10,753 case support and tactical intelligence products.

CYBERCRIME & DIGITAL EVIDENCE UNIT

The Cybercrime and Digital Evidence Unit (CDEU) conducts specialized technical investigations and enhances the investigations of all TBI Units and other law enforcement agencies through advanced capabilities.

CDEU agents conduct proactive investigations into a range of online harms, including internet crimes against children, threats to life communicated online, financially motivated Cybercrime, and computer intrusions. CDEU is also tasked with deploying and gathering evidence from advanced technologies in support of TBI Special Agents and the Tennessee law enforcement community, including digital forensic analysis and communications and geolocation evidence-gathering involving Ambers Alerts, Fugitives, Silver Alerts, and historical Cellular and network analysis. CDEU agents also support operations with mobile command, specialty vehicles, and radio communications assistance. In addition, CDEU agents are also in charge of TBI's Electronics Detection K9.

Cybercrime and Digital Evidence Unit was formerly known as the Technical Services Unit (TSU) prior to May 2022. TSU was created within the TBI Criminal Investigation Division in December 2004, bringing together a range of technical and investigative disciplines from across the Bureau into one chain of command. In October 2019, TSU became part of the Technology and Innovation Division.

In May 2022, TSU was renamed Cybercrime and Digital Evidence Unit due to a renewed focus on Cybercrime investigations, Internet Crimes Against Children, and Digital Evidence. At the same time, it was restructured into four different squads; Cybercrime Investigations Squad, Digital Forensics Squad, Internet Crimes Against Children (ICAC) Squad, and Operational Technologies Squad to create a narrower set of programmatic responsibilities for the different teams. For online Investigations and threats-to-life, CDEU Agents investigated 15 threats-to-life cases during the 2022-2023 Fiscal Year. During Fiscal Year 2022-2023, these agents processed 1,514 CyberTips from the National Center for Missing and Exploited Children (NCMEC), compared to 1,095 CyberTips for the fiscal year 2021-2022, an increase of 38.26%.



Of the 1,514 leads received, 1,472 involved possession, manufacture, or distribution of child sexual abuse material (CSAM), nine involved the molestation of a minor, 25 involved the online enticement of children for sexual acts, two involved trafficking, two involved unsolicited obscenity directed to a child, and four involved sextortion.

For more information about the work of the variety of TBI's CDEU's squads, visit <https://www.tn.gov/tbi/divisions/information-systems-division.html>.



In August 2020 TBI acquired an Electronics Detections Canine and trained one CDEU agent to become the K9 handler.

After extensive training, during Fiscal Year 2022-2023 CDEU deployed the Electronics Detection K9, Zeus, and handler eight times in support of ICAC, homicide, countersurveillance sweep, and kidnapping investigations.

For more information about the TBI K-9 program, please visit www.tn.gov/tbi/divisions/criminal-investigation-division/tbis-k9-agents.html.

REVIVING COLD CASES

Criminal Intelligence Analysts within the Technology and Innovation Division's Criminal Intelligence Unit have started a Cold Case Initiative in partnership with Special Agents of the Criminal Investigations Division. This investigative team is working to review all cold case homicides on The TBI's books, leveraging their training, experience, and advanced technologies to see these cases through and provide closure to the families of the victims.

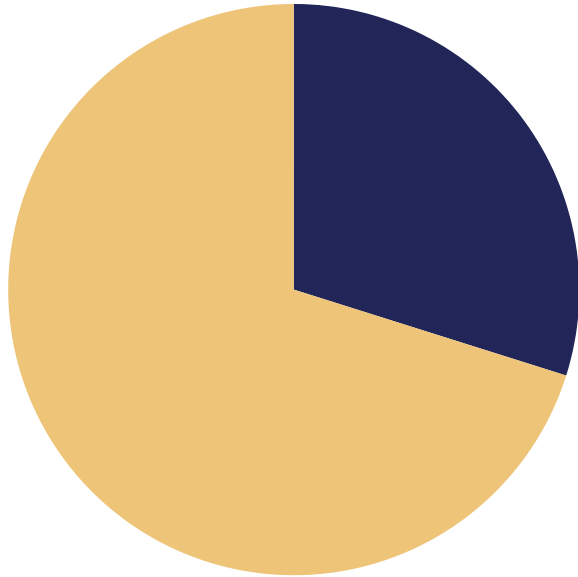
One of the advanced technologies employed by the investigative team is Forensic Genetic Genealogy DNA testing. Forensic Genetic Genealogy DNA testing uses revolutionary processes to test evidence and provide leads to identify suspects and unidentified bodies. In 2022, the investigative team identified the skeletal remains of a young female homicide victim found in Campbell County, Tennessee in 1985 by using the leads provided by this cutting-edge technology. Using these leads and their investigative skills, the team was able to locate family members of the victim. The family members then provided DNA to compare against the DNA profile of the victim located in the Combined DNA Index System.



The results confirmed the victim's identity as Tracey Sue Walker of Lafayette, Indiana. Tracey was 15 years old when she was reported missing by her parents in July of 1978. The investigation into her disappearance and death is currently ongoing and being jointly investigated by the TBI, the Lafayette (TN) Police Department and Tippecanoe County (IN) Sheriff's Office.



FY 2022-2023 EXPENDITURES & FUNDING



OPERATIONS

\$3,108,400

SALARIES

\$7,300,380

TOTAL: \$10,408,780



For more information about TBI's Technology & Innovation Division, Investigation Division, please visit www.tn.gov/tbi/divisions/information-systems-division.html.

A photograph of a man in a grey suit and blue tie, looking down at a document he is holding. The background is blurred, showing other people in a meeting or training session.

TRAINING DIVISION

The Training Division's objectives have a direct influence on current operational outcomes. The Division is immediately responsive to the training needs of the Bureau as well as other law enforcement agencies in the state of Tennessee.

Training Division personnel can quickly develop and implement guidance that provides solutions to complex issues. Additionally, they provide ongoing training opportunities to employees across the organization as well as specialized academies to external entities at little or no cost.

The Training Division's best resources consist of instructors within the division as well as adjunct instructors who work in other units across the Bureau. There are several signature academies that lend to the needs of the above-mentioned objectives. These include the State Academy - Leadership Development Experience, the Criminal Investigation Academy, the Citizen's Academy, and the Special Agents Academy.

The Training Division is responsible for providing reoccurring training to all commissioned Agents as it relates to use-of-force situations. This training is conducted under the Conflict Management Program. Within this program, Agents are taught how to protect themselves, manage risks, affect arrest, and control subjects using many different types of force.

The Training Division routinely assesses current trends in law enforcement to determine how challenges can be addressed through the provision of instruction. To this end, numerous classes have been developed for the purpose of enhancing the effectiveness of law enforcement agencies across the state of Tennessee. These specialized courses are taught by Training Division Instructors, agent adjunct instructors, or identified experts in designated fields.

“The Training division strives to enhance the capabilities of law enforcement through training, research, instruction, and development of our employees.”

Jason Wilkerson, Assistant Director



FY 2021-2022 PAST CHALLENGES

- Tasked with signature academies that are costly from the standpoint of human and financial resources
- Must implement training standards consistently across the Bureau
- Abundant training through the use of adjunct instructors within the Bureau. A full cadre of instructional staff is needed in addition to the administrative personnel to support them

FY 2022-2023 PRESENT WORK

- Digitize and scan all training records
- Implement a system to manage training documentation. This will allow Special Agents to access and input training attendance on their own
- Strategize efforts to increase the amount of training provided under the Conflict Management Program. Include virtual training simulators and force-on-force training to increase Special Agents' safety and ability to respond to potential threats
- Refocus signature academies for local law enforcement so that students focus on Technical Development (Investigations) and the other on Professional Development (Leadership/Management)

FY 2023-2024 FUTURE OBJECTIVES

- Implement a system to support succession planning through objective identification, retention, and professional development

- Increase staffing within the training division since the loss of experienced 120-day employees
- Develop best practices and instructor development for programs under the Conflict Management Program. These will be made available through internal systems so that local and state agencies can emulate practices that TBI has found to be effective.
- Implementation of a mentorship program that provides further advancement within the Bureau. This action will foster cross-divisional communication and improvement of future leaders and subject matter experts within the organization.

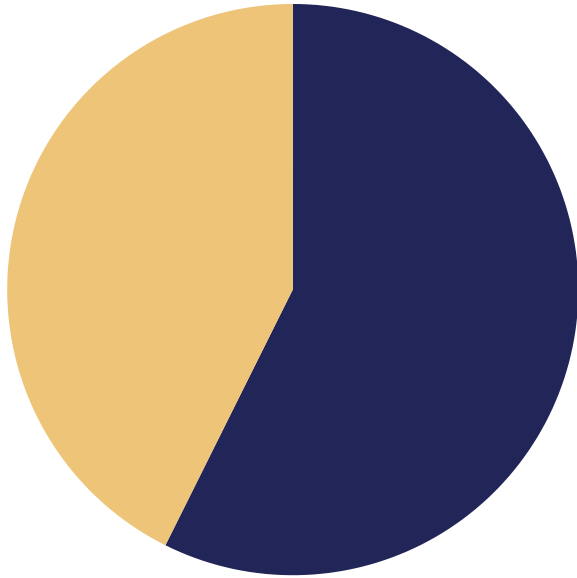
TRAINING HOURS

For FY 2022-2023, the Training Division conducted approximately 2,480 hours of training with roughly 1,864 law enforcement professionals.



To learn more about TBI's signature academies, visit <https://www.tn.gov/tbi>.

FY 2022-2023 EXPENDITURES & FUNDING



OPERATIONS

\$1,481,168

SALARIES

\$1,101,252

TOTAL: \$2,582,420



For more information about the Training Division, please visit
www.tn.gov/tbi/divisions/training-division.html.

IN MEMORY

The Bureau has a familial work culture. In that culture, employees share their personal lives with each other. We smile when a fellow employee's child is born. We ask each other if there is anything needed. We support each other in difficult times. Our employees respect one another and the public we serve each day. To that end, it is paramount to remember those who are no longer with us and we honor them with our work ethic and professionalism. Please feel welcome to visit our memorial page at www.tn.gov/tbi/who-we-are/in-memory.html.

DE'GREAUN RESHUN FRAZIER



On August 9, 2016, TBI Special Agent De'Greau Frazier, 35, died in the line of duty during an undercover drug operation in Jackson, Tennessee. Special Agent Frazier was hired by TBI in 2016 and worked in the Drug Investigation Division. He was officially assigned to serve as an Agent in West Tennessee at the time of his death. Prior to his working at TBI, Frazier had 15 years of public safety service, with several law enforcement departments, including the Millington Police Department and Rutherford County Sheriff's Office.

CHRISTOPHER GORDON KEMP



On November 21, 2010, TBI Special Agent Christopher Gordon Kemp, 39, died of natural causes in his Bellevue, TN home. Special Agent Kemp was hired by TBI in 2006 and worked in the Drug Investigation Division. He was officially assigned to serve as an Agent in 20th Judicial District, Davidson County at the time of his death. Prior to his working at TBI, Kemp had three years of service as an investigator with the Tennessee Highway Patrol and ten years working as an officer with the Metropolitan Nashville Police Department.

WILLIAM ERIC EMMERT



On February 24, 2009, TBI Special Agent William Eric Emmert, 36, was killed serving his country in Mosul, Iraq. 1st Lieutenant Emmert was deployed at the end of January 2009 to serve as a platoon leader assigned to the 269th Military Police Company, 117th Military Police Battalion in Murfreesboro, TN. He lived in Fayetteville, TN. The TBI hired Emmert in 2007 as a Special Agent. He was assigned to TBI's Criminal Investigation Division and was a field agent in Lincoln and Moore Counties.

GLENN BROOKS WILKINS



Glenn Brooks Wilkins, 52, collapsed at TBI headquarters during a workout on October 3, 2007 and died later that evening. Since 2004, Wilkins held the position of Special Agent in Charge of the Middle Tennessee Criminal Investigation Division of the Tennessee Bureau of Investigation. He was originally hired as a Special Agent assigned to an East Tennessee territory, then moved into the Criminal Intelligence Unit. He received several promotions throughout his career at TBI and had 30 years of experience in law enforcement. He lived in Rutherford County.

KENNETH OWEN



Kenneth Owen was TBI's Information Systems Director until he died from an allergic reaction in 1996. Owen was born in Charlotte, TN and was a graduate of Dickson High School and Tennessee Tech University. He was hired in 1985 as a Systems Analyst for TBI until he was promoted to Information Systems Director in 1993.



Tennessee Bureau of Investigation, Authorization No. 348152,
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